



TELEPHONE DIRECTORY
for
PLYMOUTH
MILLBAY STATION
AUTOMATIC
TELEPHONE EXCHANGE

To be substituted for present entries in G.W.R. Telephone Directory
in respect of Plymouth Millbay (Pages 61 to 63)

GREAT WESTERN RAILWAY



TELEPHONE DIRECTORY for PLYMOUTH MILLBAY STATION AUTOMATIC TELEPHONE EXCHANGE

Providing communication between the various
local Offices and Departments at:—
PLYMOUTH MILLBAY, NORTH RD.
and Outlying Stations and Depots

PLYMOUTH MILLBAY
AUTOMATIC TELEPHONE EXCHANGE

POST OFFICE TELEPHONE NUMBER
PLYMOUTH 2888

INSTRUCTIONS

Intercommunication is available between any of the extension telephones shewn on pages 7 and 8; Outlying Stations, Depots, Signal Boxes, etc., shewn on pages 9, 10 and 11; Railway Trunk Communication as shewn on page 12, and the Post Office Telephone Service, except where an asterisk is placed against the telephone number.

Communication from one extension to another extension is obtainable by dialling the number of the extension required.

Communication is obtained with outlying stations, and for railway trunk calls by dialling "0."

Communication is obtained with the Plymouth Post Office Exchange by dialling "9."

IN THE CASE OF ALL OTHER POST OFFICE CALLS, INCLUDING TRUNK CALLS, IT IS NECESSARY TO CALL THE OPERATOR AT THE STATION SWITCHBOARD BY DIALLING "0" TO OBTAIN THE REQUIRED NUMBER.

The following instructions must be carefully observed in using the telephone:—

TELEPHONES FITTED WITH DIALS.

- (1) **To make a call to any other extension—**
 - (a) Look up number required.
 - (b) Remove hand combination and listen for the "dialling tone," a continuous low-pitched purring sound, before operating dial.
 - (c) To dial, insert finger in the hole of the first numeral of the required number and pull dial round in a clockwise direction to stop. Release finger to allow dial to return to its normal position and dial other numerals of required number in the same way. **It is important that no attempt be made to hasten or retard the motion of the dial during its return journey.** When the called number is being rung the "ringing" tone will be heard (a low-pitched burr-burr . . . burr-burr).

- (d) If the number required is engaged a PERIODIC high-pitched buzz (the "engaged" tone) will be heard. A CONTINUOUS high-pitched buzz indicates that the number is unobtainable for some reason other than "number engaged." If this signal is heard, replace hand combination, verify the number of the extension line required and carefully re-dial. If the continuous high-pitched buzz is again heard and further information is required, dial "0."
- (e) If a "tone" is not heard at least a half-minute after dialling has been completed, replace hand combination, listen again for the "dialling" tone and re-dial the required number.
- (f) Follow the same course if you make an error in dialling, or if you wish to make another call.
- (g) **If any difficulty is experienced the assistance of the operator can be obtained by dialling "0."**
- (h) **Where the extension number commences with "0" e.g., "0-2," dial "0" and when the operator answers give the number.**
The replacing of the hand combination gives immediate disconnection.

(2) **To make a Plymouth Post Office call from an Extension—**

Dial "9"

listen for **dial tone** from Post Office Exchange and then follow by dialling the subscriber's number shewn in the Post Office Directory.

Note.—No Post Office Exchange other than PLYMOUTH must be dialled direct :—

(3) **To make any other Post Office call—**

Dial "0"

to obtain the attention of the Company's operator and give the name of the exchange and number required.

POST OFFICE TELEPHONE FACILITIES ARE NOT AVAILABLE FROM ANY EXTENSION WHICH HAS AN ASTERISK SHEWN AGAINST THE NUMBER.

(4) To make a bus call—

Dial " 0 "

to obtain the attention of the Company's operator and when the operator answers give the Bus Number of the place required.

(5) To make a railway trunk call—

Dial. " 0 "

to obtain the attention of the Company's operator and when the operator answers give the name of the Railway Exchange and number required.

- (6) To recall the Company's switchboard operator for any purpose after a call is in progress, depress and release the push button fitted on the telephone until attention is obtained. Calls from extension to extension cannot be transferred and if a change of number in such circumstances is required, this must be obtained by re-dialling.**

DO NOT FORGET TO REPLACE HAND COMBINATION AFTER CONVERSATION.

THE HAND COMBINATION REST MUST BE DEPRESSED FOR A MOMENT BEFORE ANOTHER CALL CAN BE DIALLED.

DON'TS.

Don't dial until the " dialling " tone is heard.

Don't check or accelerate the return motion of the dial.

Don't touch the hand combination rest as this may clear the connection.

Don't confuse the " ringing " tone with the " engaged " tone.

Don't abandon the call without allowing a reasonable time for an answer.

EXTENSION TELEPHONES NOT FITTED WITH DIALS.

For all calls—

Take off receiver or hand combination and place to ear.

When operator answers give number required.

BUS CIRCUITS—

Bus circuits requiring to communicate with any extension line must ring the Plymouth Millbay Exchange and when the operator answers, give the extension or Bus number of the Office or Department required.

**POST OFFICE TELEPHONE FACILITIES ARE
NOT AVAILABLE FROM BUS TELEPHONES.**

IN CASE OF FIRE

DIAL 0

to call Operator and say "FIRE."

Wait for Operator to answer.

Faults and Complaints—

All faults must be reported to the Exchange and complaints should be made to the Superintendent of the Line (Telecommunications Department), Paddington Station.

F. R. POTTER.

**OFFICE OF SUPERINTENDENT OF THE LINE,
PADDINGTON STATION.**

December, 1940

PLYMOUTH

PLYMOUTH EXCHANGE EXTENSIONS

(Post Office Tel No. : Plymouth 2888)

Emergency Extension Ex- change No.	Normal Extension No.	Name.	Emergency Ex- change No.	Normal Extension No.	Name.
		CHIEF MECHANICAL ENGINEER'S DEPT.			DOCK MANAGER'S OFFICE.
	*777	Carriage Cleaning Chargeman, Harwell Street.	16A	746	Private.
	*785	Carriage and Wagon Examiner, North Road.	19A	747	Chief Clerk.
	778	Carriage and Wagon Foreman, Millbay.	17	748	Cargo.
	*765	Engine Shed, Millbay Docks.		749	Cargo and Dock A.R.P. Centr
	764	Foreman, Millbay Docks.		751	Staff.
	‡786	Locomotive Supervisor, North Road.			DOCKS DEPARTMENT
23	787	Locomotive Foreman, Laira.	18	729	Baggage Warehouse.
	0-2a	Assistant Foreman, Laira.		730	Dockmaster.
	0-2b	Foreman's Clerk, Laira.	16B	731	Dock Stationmaster
	0-2c	Timekeeper, Laira.		767	Emergency Administrative and Control Centre.
	*829	Turntable, Cornwall Junction.	19B	768	
	796	DISTRICT CASHIER.	20B	*736	
			20A	735	
		DIVISIONAL ENGINEER'S OFFICE.	21	732	Ocean Mail Dock Inspector.
13A	769	Private.		*733	Police Hut, East Gate.
13B	770	Assistant.		*734	Police Hut, Pier Gate.
13C	771	Chief Clerk.		737	Princess Royal Pier.
14A	772	Drawing.	12	740	ELECTRICAL DEPARTMENT.
14B	773	General.			EMERGENCY CONTROL CENTRE
14C		A.R.P. North Road.			Control Centre.
		DISTRICT TRAFFIC MANAGER'S OFFICE.	41		Local A.R.P. Officer.
1A	700	Private.	42		New Works.
1B	701	Assistant (Passenger).	43		Freight Train.
2A	702	Assistant (Goods).	44		Rolling Stock.
2B	703	Chief Clerk.	45		Train, Passenger.
3	720	Cartage.	46		
	726	Commercial Advertising.			ENGINEERING DEPARTMENT.
	722	Control.			Bridge Inspector, Harwell Street.
8	715	Excursion.			Chargeman, Docks.
	*716	Excursion.	15D	*776	Mechanics Inspector, North Rd.
4	724	Freight Train.		*741	Permanent Way Inspector,
	721	Household Removal & Canvasser.		*782	North Road.
5	*706	General.	15B	*783	Stores, North Road.
	707	General (V. and F.)	15A		
	708	General (Claims).			
	*719	Messenger and Bills.	15C	784	
6	718	New Works.			
	717	Rates.			
9	*725	Rolling Stock.			
	704	Staff Clerk.			
10	705	Staff, General.			
7	711	Train, Passenger.			
	*712			791	ESTATE AGENT.
	*713				

Post Office Telephone facilities are not available from Extension lines marked *
 Extension Lines marked thus ‡ will not be available until further notice is given.

Emergency Exchange No.	Normal Extension No.	Name.	Emergency Exchange No.	Normal Extension No.	Name.
		GOODS DEPARTMENT.			TRAFFIC DEPARTMENT
26A	759	Agent, Millbay.			LAIRA.
26B	760	Chief Clerk, Millbay.	22B	*0-10	Shunters.
	758	Accounts, Millbay.	22A	*0-1B	Yard Master.
27	781 } 762 }	Cartage, Millbay.			
22C	*0-1A	Foreman, Laira.			MILLBAY.
28	756 } 757 }	General, Millbay.		848	Booking Office.
29	742 } 763 }	Mileage Yard, Docks.	11	*846	Decontamination Post. A.R.P.
		Shed (Platform), Millbay.		852	District Inspector.
				853	Fire Post. A.R.P.
				853	First Aid Post. A.R.P.
			30	849	Parcels Office.
				847	Platform Inspector.
				845	Station Master.
37	775 ✓ †*797 ✓ 728 ✓ 792 ✓	REFRESHMENT DEPARTMENT. General Office, Buckland Street. Hostel, North Road. Refreshment Rooms, Millbay. Refreshment Rooms, Up Platform, North Road.	31	842 } 843 } 844 }	Telegraph Office.
38	†*793 †*794 †*795 743	Refreshment Rooms, Down Platform, North Road. Refreshment Rooms, Island Platform, North Road. Refreshment Tea Kiosk, Up Platform, North Road. Refreshment Rooms, Docks.		850 851 *809 †*823 *822 32 } 804 } †*805 } †*825 } *808 } 34 } 806 } 807 }	NORTH ROAD. Booking Office, Up Side. Booking Office, Down Side. Cloak Room. Down Siding, West End. East Box. Enquiry Office. Guards' Room. Parcels Agent. Parcels Office.
39	744 752 750 745	ROAD TRANSPORT DEPARTMENT. Area Assistant, Docks. Garages, Millbay. (Arches 13 and 20, Bath Street). Horse Inspector. Repair Shop, Docks.	36	827 828 †*830 †*831 †*832 †*833 †*834 †*835 †*836 †*837 †*838 †*839 †*840 †*841 †*826 33 } 802 } †803 } 35 } *820 } †*824 } *821 }	Platform Inspector, Up Side. Platform Inspector, Down Side. Platform No. 2, West End. Platform No. 2, Centre. Platform No. 2, East End. Platform No. 4, West End. Platform No. 4, Centre. Platform No. 4, East End. Platform No. 6, West End. Platform No. 6, Centre. Platform No. 6, East End. Platform No. 7, West End. Platform No. 7, Centre. Platform No. 7, East End. Shunters' Cabin. Station Master. Station Master's Clerk. Telegraph Office. Turntable Cornwall Junction. Ticket Collector. West Box.
	*800	SIGNAL DEPARTMENT. Automatic Exchange Apparatus Room, Millbay.			
24	780	Inspector, North Road.			
25	*779 †*781	Lineman, Millbay. Lineman, Power House, North Road.			
40	*801	SPECIAL POLICE DEPT., MILLBAY.			TAVISTOCK JUNCTION. Yard Master and Shunter.

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PLYMOUTH EXCHANGE

OUTLYING STATIONS

No.	Name.	No.	Name.
Plymouth Bus		Plymouth Bus	
164	BALDHU BOX	179	DOUBLEBON BOX.
225	BICKLEIGH BOX.	194	DRUMF LANE BOX.
162	BILLACOMBE BOX.	157	FRIARY JUNCTION BOX.
181	BODMIN ROAD BOX. Bodmin Box S.R. " Office S.R. " " G.W. " Road Box " Road Parcels Office	244	GRAMPOUND ROAD BOX
	Boscarne Junction Nanstallon Crossing Wadebridge East Box " Office	195	GWINEAR ROAD WEST BOX.
	BRENT.	222	HACKNEY YARD.
101	Box.	196	HAYLE BOX.
174	Parcels Office.	109	HEMERDON BOX.
165	BULL POINT.	229	HORRABRIDGE BOX.
210	BURNGULLOW WEST BOX.		
	CAMBORNE.	242	IVYBRIDGE.
151	Box.	110	Office. Box.
218	Permanent Way Inspector.		Switch to:— Ivybridge Booking Office. " Goods Shed. " Parcels Office. " Yard Shunters.
160	CATTEWATER JUNCTION BOX.		
205	CHACEWATER BOX.	111	KEYHAM.
227	CLEARBROOK HALT.	112	Box.
		113	H.M. Dockyard.
119	CORNWALL JUNCTION BOX.	211	Junction Police Hut. Goods Office.
	CORNWOOD.	114	LAYRA.
103	Box.	137	Junction Box.
220	Ground Frame.	116	Loco. Shunters.
167	Office.	180	LARGIN BOX.
235	CORYTON.		
		238	LAUNCESTON.
173	DAINTON BOX.	243	Box.
		237	Goods Office. Loco.
	DEVONPORT.	224	LEE MOOR CROSSING.
104	Box.		
105	Goods Office.		
106	Junction Box.		
107	Parcels Office.		

<i>No.</i>	<i>Name.</i>	<i>No.</i>	<i>Name.</i>
Plymouth Bus		Plymouth Bus	
201	PONSANDANE WEIGHBRIDGE OFFICE.	231	TAVISTOCK Box.
212	REDRUTH BOOKING OFFICE.	232	Permanent Way Inspector.
209	ST. AUSTELL.	156	TAVISTOCK JUNCTION
217	Box.	115	Box.
208	Goods Office.		Shunters.
	Parcels Office.		
	ST. BLAZEY.	168	TOTNES.
188	District Inspector.	169	Box.
186	Loco.	175	Permanent Way Inspector.
185	Office.		Booking Office.
	Switch to :—		Switch to :—
	Burngullow Box.		Ashburton.
	Grampound Road Box.		Buckfastleigh.
	Par Box.		Staverton.
	Par Harbour Box.	240	Totnes Box.
	Probus Box.		Totnes Goods Office.
	Probus Halt.		
	St. Austell Box.	183	TRERULE BOX.
	St. Blazey Loco Stores.		
	Trenance Jcn. Box.		TREVERRIN BOX.
	Trenance Siding Box.		
	Truro East Box.	189	TRURO
	Truro Platform Inspectors.	190	East Box.
	Truro Shunters.	193	Inspector's Office.
	Truro Telegraph Office.	221	Loco.
		192	Permanent Way Inspector.
		191	Shunters.
			Telegraph Office.
149	ST. BUDEAUX.	158	WEARDE BOX
150	East Box.		
152	Platform.	230	WHITCHURCH DOWN PLATFORM.
	West Box.		
197	ST. ERTH BOX.	159	WRANGATON BOX.
153	ST. GERMANS BOX.		
	SALTASH.	166	YEALMPTON.
154	Box.		
155	Royal Albert Bridge Box.	228	YELVERTON BOX.
226	SHAUGH BRIDGE PLATFORM.		Switch to :—
176	SUTTON HARBOUR GOODS.		Yelverton Booking Office.
			Dousland Box & Ground Frame.
			Princetown Office.
			Prowses Crossing.

RAILWAY TRUNK COMMUNICATION

Railway Trunk facilities are also available from Plymouth Millbay Exchange to the Telephone Exchanges at the under-mentioned Stations connecting with all Departments :—

Aldermaston.
Avonmouth.
Bristol.
Exeter.
Gloucester.
Newport.
Newton Abbot.
Paddington.
Swindon.
Taunton.
Westbury.

Particulars of the extension numbers at each place are given in the appropriate Sections of the G.W.R. Telephone Directory.

