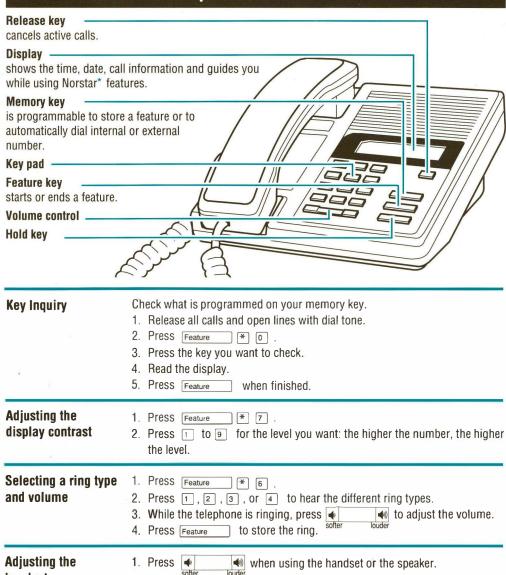


## Your Norstar M7100 telephone



handset or telephone speaker volume

<sup>\*</sup> Meridian and Norstar are trademarks of Northern Telecom.

## Making and answering calls

### **Answering calls**

When your telephone rings, lift your handset.
 You are immediately connected to the call.

# Making external calls

Depending upon the dialling mode programmed for your telephone, you may be able to dial your call before lifting your handset.

- 1. Pick up the handset.
- 2. Dial 9 (or your system's exchange line access code).
- 3. Dial the external telephone number.

### Making internal calls

- 1. Pick up the handset.
- Dial the internal number.

**Note:** Extension numbers and the exchange line access code are supplied by your System Coordinator.

## Making or answering a second call

The M7100 telephone allows you to have two calls active at the same time. You can switch between calls using [Hold ].

#### To answer a second call while on another call

1. Press Hold to put the first call on hold.

The second call automatically comes onto the line.

#### To hold a call and make a second call

- 1. Press Hold to put the first call on hold.
- 2. Dial the telephone number for the second call.

#### To return to the first call

Press Hold again to return to the first call on hold.
 The second call is automatically put on hold.

#### Hold

#### To hold a call

- 1. Press Hold
- 2. Press Hold again to return to the call on hold.

  Check the display for confirmation or additional information.

**Note:** If you have difficulty selecting a line on your M7100 telephone, ask your System Coordinator to check your telephone's programming. You must have an exchange line or line pool as your prime line, and your telephone must be assigned to use that exchange line or line pool.

## Programming the memory key

# About the memory key



The memory key can store a telephone number or feature code to give you one touch dialling or feature activation. You can change the memory key by programming it with a new number or feature code.

Memory key

**Remember:** Press Feature \* 0 to check the memory key.

# Programming the memory key

#### External autodial

- If you are on a call or an open line with dial tone, press Hold or RIS .
- 2. Press Feature \* 1
- 3. Dial the external number.
- 4. Press Hold to store the number.
- 5. Label your new key.

#### Internal autodial

- 1. If you are on a call or an open line with dial tone, press Hold or Ris.
- 2. Press Feature \* 2.
- 3. Dial the extension number.
- 4. Label your new key.

#### Features

- If you are on a call or an open line with dial tone, press Hold or RIs .
- 2. Press Feature \* 3.
- 3. Press Feature and the feature code.
- 4. Label your new key.

### Erasing the memory key

- If you are on a call or an open line with dial tone, press Hold or RIs.
- 2. Press Feature \* 1.
- 3. Press [Hold to erase the key.