

Subscriber Controlled Transfer of Telephone Calls

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Descriptive
Leaflet

DLB200

This facility is for the customer who, whilst he is out or does not wish to be disturbed by business phone calls, requires his incoming calls to be transferred to another person on a different telephone number.

The automatic transfer equipment can be brought into operation from his own telephone without the assistance of the operator.

Facilities

Incoming calls may be transferred to one number, or to any one of a group of up to ten numbers on the same telephone exchange.

If there is a requirement to refer calls to numbers on a different exchange, where the facility is available, the local telephone exchange operator is included as one of the group. The operator must be told the number to which calls are to be transferred before the transfer is set up. Similarly the operator should be advised when the line is restored to normal.

A member of a group who is receiving transferred calls may transfer his own incoming calls together with those being transferred, to another member of the group.

It is also possible for calls to some members of a group to be transferred to one point while calls to other members are being transferred to different points.

A safeguard is provided to prevent calls being diverted to somebody who is already having their own calls transferred.

A customer may form part of a group as a receiving point only, without having the facility to transfer his own calls.

Each transferring subscriber is provided with an additional telephone number known as a Bypass number, which will normally be ex-directory. Callers who know this number will be able to make a call to the subscriber's telephone whether or not calls to his normal number are being transferred.

Customers on some telephone exchanges can be provided, for a small additional charge, with a handset in which a small neon lamp glows continuously while transfer is in operation. The lamp is mains-powered from a 3 pin socket outlet of at least 2 amps rating, provided by the customer.

Subject to certain technical limitations it may be possible to provide the transfer facility on some types of switchboards and Plan extension arrangements.

Operation

Transfer is effected or cancelled by operating a switch near the telephone, dialling code numbers, or by a combination of the two, depending on the type of telephone exchange to which the customer is connected.

Full operating instructions are supplied to each customer.

General

Subscriber controlled transfer is available on most automatic exchanges, but for technical reasons it is not possible for some customers to be given the facility.

Please note

We do our best to supply our customers with the apparatus they ask for but we may have to provide apparatus which does not accord exactly with the descriptions in this leaflet.

Your Telephone Sales Office will gladly supply any further information.

The address and telephone number are shown in the preface of your telephone directory.
