

Telephone Service

October 1972

Descriptive
Leaflet

DLX 1

General
Information

This leaflet deals mainly with the rentals and connexion charges for simple installations supplied on permanent service terms. Details of charges for installations required on a temporary basis (generally for a period of less than one year) can be obtained from your Telephone Sales Office.

The leaflet also describes the types of telephone which can be provided. Separate leaflets are available on extension arrangements, press-button intercommunication systems, switchboards, and additional apparatus.





Rental

Rental is charged quarterly for all equipment, and is normally payable in advance. The minimum period for which service on permanent terms can be provided is usually one year, but shorter periods of service can be arranged on a temporary basis for special charges.

The quarterly rentals for exchange line service and telephone are:

Business Exclusive £6·50

Business Shared £5·50

Non-Business Exclusive £5·50

Non-Business Shared £4·50

Extension arrangements can be provided on the exchange lines. They range from one telephone which can be used at two points, to more-complicated systems with several telephones and a switching unit. The quarterly rental added to that for the exchange line varies from 40p to £2·75. There is a scale of additional rental starting at £1·25, based on distance, for an extension to another building.

Coin-boxes can be provided on exclusive lines in STD areas, to enable calls to be paid for as they are made. The money is collected in a cash drawer which only the renter can open. Two types of coin-box are available. One is a two-tone grey model normally wall-mounted, while the other is a bright-red portable version connected with a long cord to a plug-and-socket arrangement. Additional quarterly rental for either type is £2·50.

Connexion charges

A charge for connecting telephone equipment or apparatus will be payable except where an incoming tenant takes over an existing telephone installation without any alteration to it.

The maximum charge for connecting each exchange line is £35 (unless the nearest telephone exchange is more than three miles away, when a higher charge may be payable). However, a customer who has within the last six months given up Post Office telephone service at any address will not normally pay more than £20 for the connexion of each exchange line. A similar charge applies for each additional exchange line provided for any customer in premises where he already has service. Full details of connexion charges payable in various circumstances may be obtained from your Telephone Sales Office.

No separate charge is payable for connecting a standard telephone instrument provided with an exchange line, but separate connexion charges are payable for most other items (including telephone extensions).

Extension connexion charges vary from £2 to £7·50 depending on the arrangement, and may be reduced if the extension is ordered at the same time as the exchange line. For extensions to other buildings there is a scale of connexion charges starting at £5, based on the distance.

Coin boxes. The connexion charge for either type of coin-box is £5.

Removals and alterations

There are standard charges for more usual alterations. For example, moving a telephone to a new position in the same premises costs £5. A fresh connexion charge is made if you move to a new address, unless an existing installation is taken over without change. No charge is made for disconnecting and recovering a line that is given up.

Call charges

Full details of call charges are given in the preface of your telephone directory. A list is also available of call charges that apply in your locality.

Telephone directories

Each subscriber is supplied with a free copy of the directory section for his area and a local directory if there is one. These directories are renewed periodically. Additional copies of your own directory and copies of directories for other areas can be provided for a small charge.

There is a great deal of useful information in the front of a directory. A green page supplement describes a wide range of services and facilities. The preface is also well worth reading and includes, amongst other things, full details of the cheap rate periods. A classified directory – 'Yellow Pages' – makes the task of finding tradesmen and local services much easier. In many parts of the country the classified directory is bound in with the alphabetical directory; in others they are issued as separate books.



Types of telephone

Two basic types of telephone instrument can be provided. The first is the table model shown on the front page. This type of telephone is available in the following colours.

| | |
|---------------|----------------|
| Two-tone grey | Two-tone green |
| Light ivory | Topaz yellow |
| Lacquer red | Concord blue |
| Black | |

The second type is the space-saving, wall-mounted version shown on the previous page.

This model is available in

| | |
|---------------|-------------|
| Two-tone grey | Light ivory |
| Black | |

If you already have a telephone and wish to change it for another colour or model, you may have to pay an additional charge of £3 for changing the instrument.

Trimphone, shown on this page, signals a call with a warbling tone instead of the usual bell-ring; it also has a clear plastic dial which glows in the dark. The telephone is available in grey, blue, and green; each is a combination of two tones, with the handset in the darker tone.

There is an extra quarterly rental of 35p for this type of telephone, and you may have to pay an additional charge of £3 for changing the instrument.

Charges

The charges and rentals shown in this leaflet are correct as at 1st October 1972; they may be revised subsequently by the Post Office.

Please note

We do our best to supply our customers with the apparatus they ask for but we may have to provide apparatus which does not accord exactly with the descriptions and illustrations in this leaflet.

Your Telephone Sales Office will gladly supply any further information. The address and telephone number are shown in the preface of your telephone directory.
