

*The latest products and
services from BT*

in touch

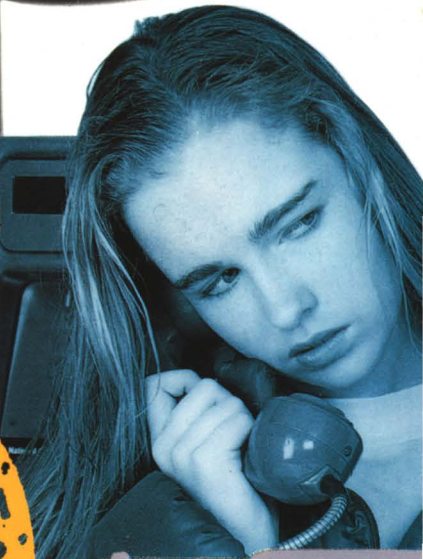
**All change for 92: a complete
new selection of phones to
choose from**

**Cordless freedom all round
the house at a new low price**

**Now you need never miss a
call when your line's engaged**

**With the Rapport Plus it now
costs even less to be in
when you're out**

SPRING/SUMMER 1992



*Putting customers first:
our commitment to you*

We've always tried to give you good service. But we believe that no matter how good we are, there's always room for improvement.

So at BT we're changing. Because we want to make sure that you always get the best from us. First time – and every time.

To help us achieve that, we've started by making it much easier for you to talk to us. So next time you need to reach us, all you need do is phone free on one of two short, easy-to-remember numbers – and you'll be straight through to someone who can help.

If you have a sales or billing query, call us on 150 any time between 8.30am and 5.30pm, Monday to Friday. (From April this service will be further extended to be available from 8am to 6pm Monday to Saturday). If you need to report a fault, give us a ring on 151 – 24 hours a day, 7 days a week.*

As you look through the following pages, you'll quickly see that we're starting 1992 with the introduction of lots of new products and ideas – including a complete new range of stylish phones. And when you've made your choice, you'll find that you have a wide choice of ways to get what you want from us too.

You can call into one of our fast-growing network of BT shops. You can phone us. Or you can post your order to us.

And you can be sure that all these new improvements to our service will continue. Because in the changing BT, we won't be satisfied with our performance until you are.

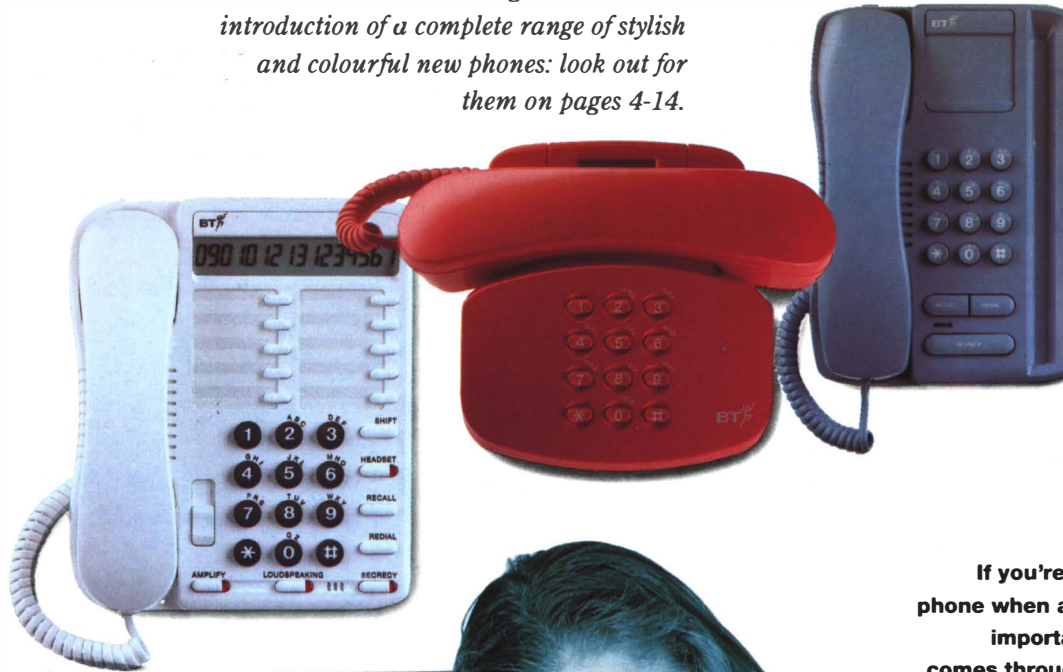
**If you're a business customer, the numbers to call are: 152 for sales and billing, and 154 for fault reports.*



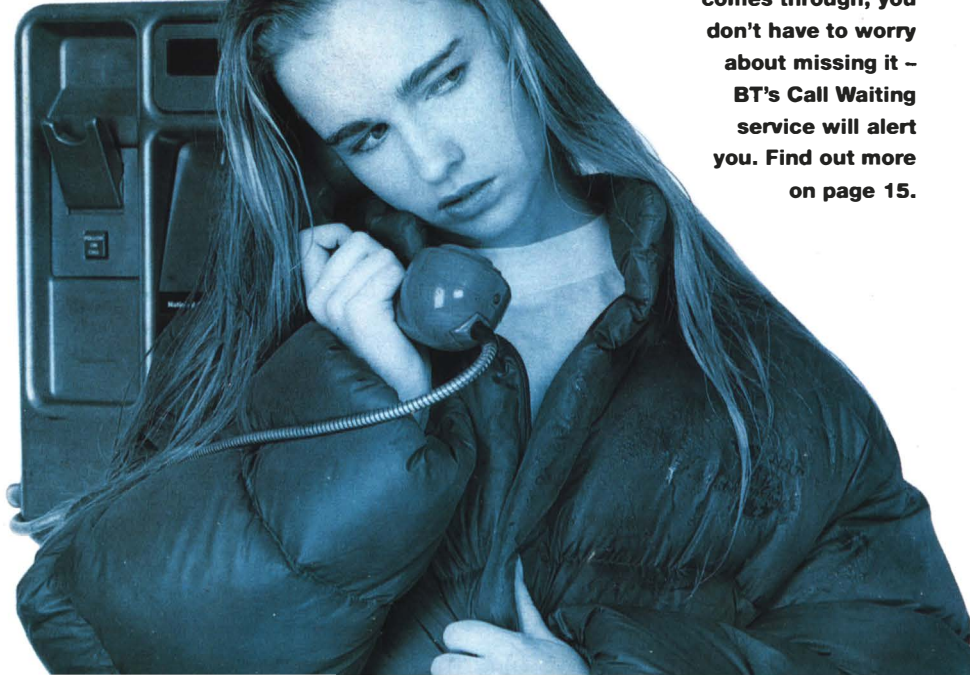


In the house or out in the garden, you can always be sure of keeping in touch when you take your Freelance cordless phone with you - especially now that we've cut the price by £10.00. See page 12 for details.

We're starting 1992 with the introduction of a complete range of stylish and colourful new phones: look out for them on pages 4-14.



We've cut the cost of our Rapport Plus and Rapport 20 Plus telephone and answering machines by £30.00 to make it even easier to collect your phone messages when you can't answer in person. See page 24.



If you're on the phone when another important call comes through, you don't have to worry about missing it - BT's Call Waiting service will alert you. Find out more on page 15.

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At BT we not only offer a great range of products and services. We also give you a wide choice of ways to get what you want from us.

Choice: it's what coming to BT is all about

We make it easy to buy

If you want to buy one of the products featured in 'In Touch', it couldn't be easier – just choose from here:

Come and see us in person

If you want to see our phones, answering machines, fax machines and accessories – and much more – for yourself, call into your nearest BT shop.

During 1992 we're planning to open many more shops in High Streets throughout the UK. And, of course, lots of other retailers stock BT products too.

For the location of your nearest BT shop or BT stockist, turn to page 31 – or call us free on **0800 800 866**.

Phone our Order Direct team free on 0800 666 777 for free next-day delivery*

Just call us free on **0800 666 777** at any time between 8.00am and 6.00pm, Monday to Friday, to place your order.

If you call before 5.00pm, we'll get your order to you the next working day. [*Orders received on Fridays will be delivered on Mondays. Deliveries to the North of Scotland may also take a little longer.]

If you'd like to have your order delivered on a Saturday, just give us 48 hours' notice and we'll be pleased to arrange it.

When you make your call, all you need do is tell us the model, colour and quantity of the items you want, together with your name, address and phone number. You can pay by Access, Visa or American Express – just have your card handy when you call.

Phone your local BT sales office free on 0800 800 150

You can order BT products and services through your local BT office.

Simply phone **0800 800 150**. We'll take the details of the model, colour and quantity of items you want and will advise you of delivery.

Place your order by post

You can choose to send us your order by post. Simply fill in the order form on page 35 and post it to us free. We'll be pleased to accept payment by cheque, Access, Visa or American Express.

Fax your order to us free: see page 35 for details

Easy, no-quibble returns on any BT product you buy

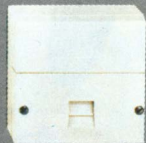
If you're not totally satisfied with any BT product you buy, you can return it to us within 28 days for a complete refund – no questions asked.

If you've bought the product in a shop, simply take it back to the store.

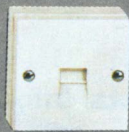
If you've purchased it through Order Direct, call us free on **0800 666 777**.

If you've bought it through your local BT office, call them free on **0800 800 150**.

To use any of the phones or answering machines in "In Touch" you need one of the new-style lineboxes or master sockets illustrated here. If you don't have one yet, simply call us free on 150 and we'll arrange a suitable time for one of our engineers to call on you to install one. The charge is £29.38 [inc. VAT] – this is added to your next phone bill.



**New-Style
Linebox**



**New-Style
Master Socket**



We make it easy to rent too

If you're already a BT customer, just give us a call

If you're already a BT customer, you can choose to rent a new phone, answering machine or fax machine from us too. All you have to do is call us free on 0800 800 150 and we'll make all the arrangements.

For a list of all the rental phones, answering machines and fax machines featured in 'In Touch' see page 34.



BUY OR RENT

Phones

It's all change for 1992 – with the introduction to the BT phone range of no less than eight stylish new phones, each in a range of colours.

All of them have a wide range of features to match the way you live today and to help you get the most from keeping in touch by phone. So, whether you're looking for your first phone, an extension phone or a more up-to-date model, you'll find plenty to choose from here. And to help you make the best choice, there are explanations opposite of our phones' features so you can see at a glance what the new BT phones can do for you.



Additional earpiece

This gives you the option of listening to a phone conversation with both ears or getting someone else to listen in to your call so you can lip read from them.



Auto standby

On cordless phones, this feature allows you to leave the Talk/Receive button set to Talk when you replace the handset on the base, and then be able to receive the next call just by lifting the handset.



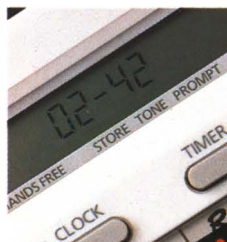
Call barring

This gives you the ability to stop people using your phone without your authorisation.



Call indicator

This is a light on phones which flashes to show it's ringing: ideal for people with special hearing needs or those working in a noisy environment.



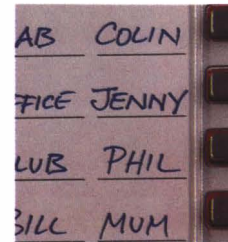
Call timer/clock

A display on a phone which shows you how long each call lasts. When not being used as a timer, the display acts as a clock.



Digital security coding

A device on cordless phones which stops your phone line from being used by anyone else with a similar phone.



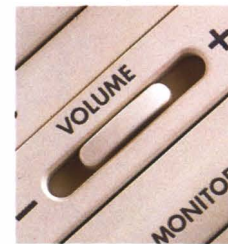
Directory panel

An area on your phone where you can write down your most important numbers for easy reference.



Hands-free operation

A built-in microphone and loudspeaker allow you to hold a conversation without lifting the handset. The appropriate key may be labelled hands-free or loudspeaking.



Incoming speech volume control

With this you can amplify the voice of the person calling you to suit your particular hearing needs.



Inductive coupler

In your handset, this device helps people who wear hearing aids with a 'T' position switch to hear their caller more clearly.

**Intercom**

On Freelance II, the intercom allows two-way conversations between the base and handset.

**Prompt**

If a number is engaged, the phone will store it and three minutes later bleep to remind you to try it again.

**Liquid crystal display**

This shows the numbers you are dialling or recalling from the memory.

**Ringer volume control and ringer tone options**

The volume control lets you choose how loud the phone rings, while the tone options give you a choice of different ringing sounds.

**On-hook dialling**

When you dial a number, you don't need to lift the handset until someone answers. (This key may also be labelled monitor).

**Security button**

Allows you to speak to someone else in the room without your caller hearing the conversation.

**Outgoing speech amplification**

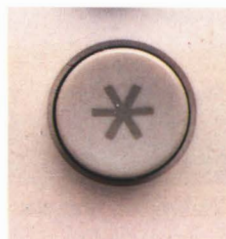
This boosts your voice as you speak so that the person at the other end can hear you better.

**Speaker volume control**

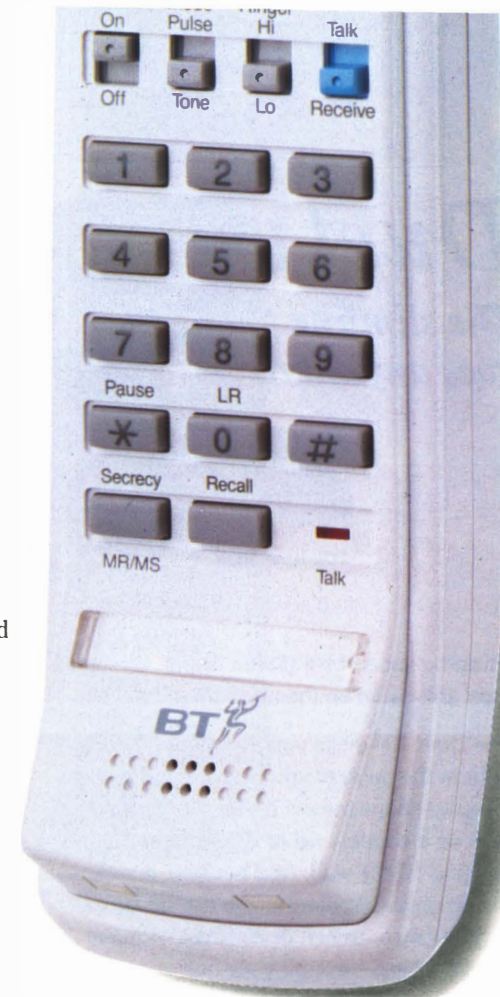
On phones that you can use hands-free use this to increase or reduce the volume of the loudspeaker.

**Paging device**

On Freelance II, you can alert the person with the handset by simply pressing the page button on the base unit.

**TouchTone* dialling**

TouchTone* phones work with BT's modernised telephone exchanges to give you faster, clearer connections and access to a wide range of additional services – you'll find more about them on pages 15-18.



*TouchTone is a registered trade mark of British Telecommunications plc in the UK.

NEW

Duet 100

The slimline phone that goes anywhere



Gentian Blue

If finding space for a phone is a problem, the Duet 100 could be the ideal solution.

The Duet 100 gives you everything you need right in the palm of your hand – and its neat, compact shape means it's easy to find room for it on a window sill or shelf or even hanging on the wall. And because it comes in a wide range of colours, you can be sure of finding one to match or contrast with any colour scheme around your home.

Features include:

- 13-number memory
- Liquid crystal display
- Last number redial
- Ringer volume control
- Secrecy button
- Wall-mountable
- TouchTone* dialling
- Two-year guarantee

Duet 100

To buy: [inc. VAT] **£25.99**

Also available to rent: see page 34

Size [approx.]: 22cms deep, 6.5cms wide, 7cms high



Oatmeal



Peach
[available June]



Baltic Green
[available June]



Alpine White

NEW FOR APRIL

Duet 200

An elegant phone to add colour and style to any room

With its distinctive design and wide choice of colours, the Duet 200 looks great in any room. Its 13-number memory means that you can store the numbers you use most often and dial them at the touch of one or two buttons, while with the help of its useful display panel you can check that you're dialling the right number or that you've selected the correct one from your phone's memory.

Features include:

- 13-number memory
- Last number redial
- Liquid crystal display
- Secrecy button
- Ringer volume control
- TouchTone* dialling
- Two-year guarantee



Red Earth
[available June]



Black



Alpine White



Oatmeal

Duet 200

To buy: [inc. VAT] **£29.99**

Also available to rent: see page 34

Size [approx.]: 16cms deep, 22.5cms wide, 6cms high




*TouchTone is a registered trade mark of British Telecommunications plc in the UK.

Vanguard Vanguard 10E

Keep your most important numbers handy

Now there's no need to find or remember the numbers you use most frequently. With Vanguard, you can just write them down on the directory panel and they'll always be there for quick and easy reference. With the Vanguard 10E, there's a 10-number memory so you can dial the numbers you need most often at the touch of a button – and without picking up the handset.

Features include:

- 10-number memory on the Vanguard 10E
- On-hook dialling on the Vanguard 10E
- Last number redial
- Secrecy button
- Ringer volume control
- Inductive coupler  available on the Vanguard Polar White model
- TouchTone* dialling
- Wall-mountable
- Two-year guarantee



Charcoal Grey



Alpine White



Beige



Polar White

Available from June in Red, Oatmeal and Alpine White



Red



Oatmeal



Charcoal Grey

Vanguard

To buy: [inc. VAT] **£29.95**

Also available to rent: see page 34

Size [approx.]: 21.5cms deep, 15cms wide, 7cms high

Vanguard 10E

To buy: [inc. VAT] **£34.99**

Also available to rent: see page 34

Size [approx.]: 21.5cms deep, 15cms wide, 7cms high



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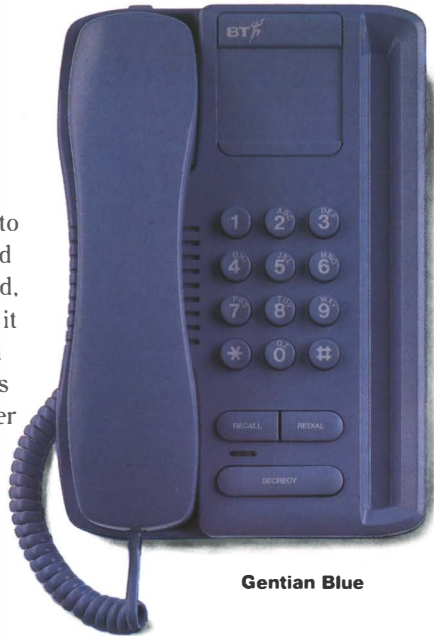
NEW *Relate 100*

Smart but simple

This stylishly simple phone has large, clear well-spaced keys, making it extremely easy to use and dial accurately. To save you time and effort when the number you want is engaged, there's a last number redial key – just press it and your Relate 100 will ring it for you again automatically. And if you want to keep things quiet, you can adjust the volume of the ringer to suit.

The Relate 100 and all phones in the Relate range feature:

- Last number redial
- Secrecy button
- Ringer volume control
- Wall-mountable
- *TouchTone** dialling
- Two-year guarantee



Gentian Blue



Alpine White



Oatmeal



Charcoal Grey

Relate 100

To buy: [inc. VAT]

£29.99

Also available to rent: see page 34

Size [approx.]: 22cms deep, 15cms wide, 9cms high

NEW *Relate 200*

A remarkable range of features at a remarkably low price

Compare the Relate 200 with other, similarly priced phones on the market and you'll soon see that it offers remarkably good value. Not only can it store up to 10 of your most frequently used numbers, but you can dial them – and others – without even having to pick up the handset. To make sure you never miss any important calls there's a choice of ringing tones: simply select the one that you can hear best.

In addition to the features listed for Relate 100, the Relate 200 also has:

- 10-number memory
- On-hook dialling
- Ringer tone options



Oatmeal



Gentian Blue



Alpine White



Charcoal Grey

Relate 200

To buy: [inc. VAT]

£34.99

Also available to rent: see page 34

Size [approx.]: 22cms deep, 15cms wide, 9cms high

APPROVED
for connection
to telecommunication
systems specified in the
instructions for use
subject to the
conditions set out
in them.

Relate 300

Leaves you free to work as you talk

If you've got your hands full when you want to make or take a call, the Relate 300 can keep you in touch without having to pick up the handset. So you can carry on cooking or taking notes – for example – while you make the most of your conversation. This feature also makes the Relate 300 the ideal choice if you like to get your family together to make 'joint' phone calls to friends or relations. Everyone can talk and be heard at once so that you can have a real group discussion – just like being together in the same room.

In addition to the features listed for Relate 100, the Relate 300 also has:

- 20-number memory
- Liquid crystal display
- On-hook dialling
- Hands-free operation
- Ringer tone options
- Clock and call timer
- Batteries supplied



Charcoal Grey



Alpine White

Relate 300

To buy: [inc. VAT] **£49.99**
Also available to rent: see page 34

Size [approx.]: 22cms deep, 15cms wide, 9cms high

Relate 400

The phone that's also your personal phone directory

If you have a lot of friends and relations and like to keep their numbers handy, let the Relate 400 take care of them for you in its unique time-saving electronic directory. You can store up to 75 names and numbers. Then when you want to make a call, you simply scan through the list as it appears in the phone's liquid crystal display. When you find the name you want, you press the 'Dial' button – and the Relate 400 does the rest. So you can just relax and enjoy the conversation.

In addition to the features listed for Relate 100, the Relate 400 also has:

- Liquid crystal display
- 5-number quick-dial memory
- 75-number electronic phone number directory
- On-hook dialling
- Hands-free operation
- Ringer tone options
- Speaker volume control
- Clock and call timer
- Batteries supplied



Alpine White



Relate 400

To buy: [inc. VAT] **£79.99**
Also available to rent: see page 34

Size [approx.]: 22cms deep, 15cms wide, 9cms high



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Converse 200 Converse 300

Phones that make keeping in touch much easier

If you lead a busy life, have special needs or are working from home, the Converse 200 and 300 have been designed for you.

To make them easier to use, both phones have large, well-spaced keys with clear numerals on them. The keys are also a unique new shape to help you position your fingertips accurately on them. When the phones ring, a light comes on so you can see at a glance that a call needs to be answered even if you can't actually hear the ringing. The phones can also amplify incoming speech and help hearing aid users hear more clearly if they switch their aid to its 'T' setting.

If you're unable to speak loudly or you're in a noisy environment where it's difficult to make yourself heard, both the Converse 200 and the 300 have a volume control that amplifies what you say.



**Converse 200
Charcoal Grey
[available June]**



**Converse 200
Alpine White**

Converse 200

To buy: [inc. VAT] **£39.99**
Also available to rent: see page 34

Size [approx.]: 22cms deep, 18.5cms wide, 9cms high

The Converse 300 also has a number of additional special features to make keeping in touch easier. An additional earpiece is available so you can listen to a conversation with both ears or lip read from a second person as they listen to your call. Another option is a headset. This plugs simply into the back of the Converse 300 so you can answer calls and listen to conversations in private without having to use your hands.

Features on both models include:

- On-hook dialling
- 20-number memory
- Last number redial
- Ringer volume control
- Ringer tone options
- Secrecy button
- Speech amplification
- Inductive coupler
- Call indicator
- Wall-mountable
- *TouchTone** dialling
- Two-year guarantee

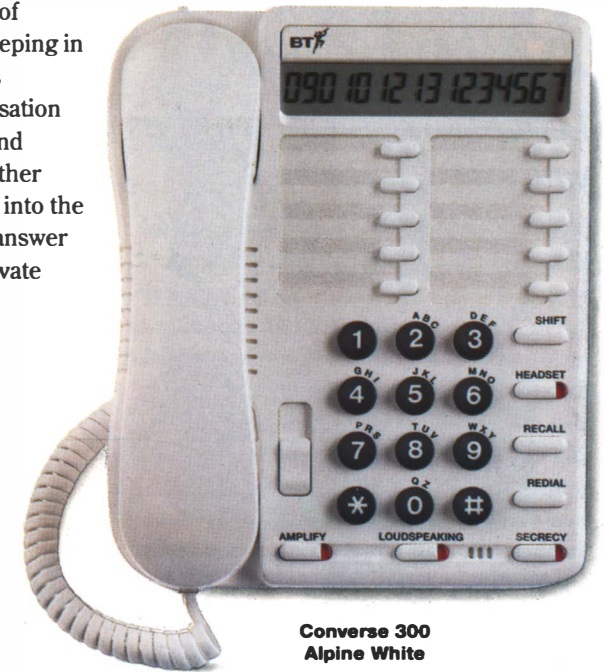
Converse 300 also features:

- Hands-free operation
- Headset options available from £59.99 [inc. VAT]
- Additional earpiece option available – £10.99 [inc. VAT]
- Large display with clock
- Incoming/outgoing speech volume control
- Batteries supplied

Converse 300 [available from April]

To buy: [inc. VAT] **£69.99**
Also available to rent: see page 34

Size [approx.]: 22cms deep, 18.5cms wide, 9cms high



**Converse 300
Alpine White**



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Venue Plus

The phone that never lets you forget

The large display panel on the Venue Plus not only shows you the numbers you're dialling or recalling from its 24-number memory. It also acts as a timer, so you can keep track of the time you spend on each call and so organise your day more effectively. And, when you're not using the phone, it shows the date and time and can even be set to bleep to remind you of an appointment.

Features include:

- On-hook dialling
- 24-number memory
- Liquid crystal display
- Last number redial
- Calendar and alarm clock
- Call barring
- Secrecy button
- Ringer volume control
- *TouchTone** dialling
- Two-year guarantee
- Batteries needed: 4 AA size [not supplied]



Alpine White



Dove Grey

Venue Plus

To buy: [inc. VAT] **£49.99**
Also available to rent: see page 34

Size [approx.]: 15cms deep, 21.5cms wide, 6cms high

Prelude

The phone that does all the hard work for you

With its 40-number memory, call timer and hands-free operation, the Prelude helps you organise and save time on your calls. And, with a display to guide you step-by-step through all the phone's features, it's very simple to get it to do all the hard work for you.

Features include:

- 40-number memory
- Liquid crystal display
- Hands-free operation
- On-hook dialling
- Prompt
- Clock and call timer
- Last number redial
- Secrecy button
- Ringer volume control
- Notepad number store
- Alarm
- Speaker volume control
- Wall-mountable
- *TouchTone** dialling
- Two-year guarantee
- Batteries supplied



Anthracite



Alpine White

Prelude

To buy: [inc. VAT] **£89.95**
Also available to rent: see page 34

Size [approx.]: 21.5cms deep, 17.5cms wide, 8cms high



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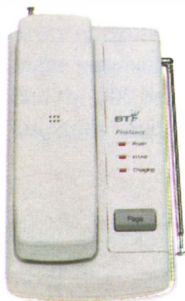


Freelance Freelance II

The cordless phones that keep you in touch in and around your house

Whether you're in the house or out in the garden, a Freelance ensures you never risk missing a call. Keep the lightweight handset with you and you can make and receive calls up to 100 metres' away from the base unit. The Freelance has a paging device which allows someone in the house to tell you you're wanted by buzzing the handset from the base unit. Freelance II also has an intercom facility, so you can hold a conversation between the base unit and the handset.

**Freelance
Alpine White**



Freelance

To buy: [inc. VAT]

£89.95

Size [approx.]: 24.5cms deep, 13cms wide, 9cms high

**Freelance II
Charcoal Grey**



Freelance II

To buy: [inc. VAT]

£119.95

Size [approx.]: 24.5cms deep, 13cms wide, 9cms high

**Freelance II
Polar White**



Features include:

- Cordless
- Digital security coding
- Paging
- 9-number memory
- Auto standby
- TouchTone* dialling
- Ringer volume control
- Secrecy button
- Last number redial
- Wall-mountable

Freelance II also features:

- Intercom
- Batteries needed: 6 MN1500 [not supplied]**
- Mains supply needed

^{*}Under ideal conditions

^{**}Please note that if you plan to use the Freelance or Freelance II as your only phone, batteries should be fitted so that it can be used, even if there's a power cut.



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Payphone 190SC

Take control of your phone bills

When there's more than one person using your phone, it can be difficult to keep an eye on costs. A payphone is the ideal way for you to take control.


This compact payphone is small enough to fit on a table-top but also offers all the features you'd expect from a much larger payphone. It's easy to convert it from a payphone to a private phone for your own use, simply by keying in your own unique code number.

The Payphone 190SC keeps tabs on how much cash has been collected, so you can check it at any time. A display panel also shows people who are using coins how much time they have left. There's an inductive coupler too to help hearing aid wearers hear more clearly.

To keep your Payphone 190SC in good working order at all times, its purchase price includes one year's free on-site maintenance.

You can see the Payphone 190SC in action at any BT shop – for the location of the one nearest you, turn to page 31.

Features include:

- Usable as a payphone and private phone
- Accepts 10p, 20p, 50p and £1 coins, and the new 5p
- Cash box capacity: £25.00 approx.
- Display shows time remaining
- Local, national and international dialling
- Inductive coupler 
- Audit facility
- Wall mountable version available
- Meter pulsing version available
- Batteries supplied



Payphone 190SC

To buy: [inc. VAT] **£329.00**

Also available to rent: see page 34

Size [approx.]: 25.5cms deep, 19.5cms wide, 16cms high



*TouchTone is a registered trade mark of British Telecommunications plc in the UK.



Which phone features suit you?

	DUET 100	DUET 200	VANGUARD	VANGUARD 10E	RELATE 100	RELATE 200	RELATE 300	RELATE 400	CONVERSE 200	CONVERSE 300	VENUE PLUS	PRELUDE	FREELANCE	FREELANCE II	PAYPHONE 190SC
TouchTone* dialling	•	•	•	•	•	•	•	•	•	•	•	•	•	•	
On-hook dialling				•		•	•	•	•	•	•	•			
Hands-free operation															
Secrecy button	•	•	•	•	•	•	•	•	•	•	•	•	•	•	
Call barring											•				
Wall-mountable	•		•	•	•	•	•	•	•	•		•	•	•	•
Last number redial	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Number memory	13	13		10		10	20	5	20	20	24	40	9	9	
Notepad number store											•	•			
Electronic phone number directory								75							
Liquid crystal display	•	•					•	•		•	•	•			
Call timer/clock							•	•			•	•			
Integral clock/alarm										•	•	•			
Prompt												•			
Calendar											•				
Inductive coupler			ø						•	•					•
Ringer volume control	•	•	•	•	•	•	•	•	•	•	•	•	•	•	
Ringer tone options						•	•	•	•	•					
Speaker volume control								•				•			
Incoming/outgoing speech amplification									•	•					
Incoming/outgoing speech volume control										•					
Call indicator									•	•					
Additional earpiece option										•					
Headset option										•					
Cordless														•	•
Paging device														•	•
Intercom														•	•
Digital security coding														•	•
Auto standby														•	•
Page number	6	6	7	7	8	8	9	9	10	10	11	11	12	12	13
To buy [inc. VAT]	£25.99	£29.99	£29.95	£34.99	£29.99	£34.99	£49.99	£79.99	£39.99	£69.99	£49.99	£89.95	£89.95	£119.95	£329.00

*TouchTone is a registered trade mark of British Telecommunications plc in the UK.

ø Optional on Polar White model

Now that important call . . .



can find you . . .



. . . wherever you are

When you're not going to be around to answer your own phone but you'd still like to deal with your calls in person, the BT Call Diversion service makes it easy.

Whenever you're going off to work, round to a friend's house or even abroad on holiday, you simply tap a short code into your phone followed by the phone number where you can be reached.

Then when someone calls your number, they get straight through to you wherever you are – and probably without even realising that their call has been diverted!

So you can always be sure of being available to take those extra special calls that might need urgent attention.

It's so easy to do that you'll want to take advantage of it no matter whether you're going to be out of the house for a few minutes or several days.

If you'd like the convenience and reassurance of Call Diversion, it's available to rent from BT for just £7.00 [inc. VAT] per quarter. Diverted calls will be charged to your account at normal rates.

This service is available on digital exchanges with a tone dialling (*TouchTone** or similar) phone. For more information and availability, call us free on 0800 800 150.

Call Diversion

*TouchTone is a registered trade mark of British Telecommunications plc in the UK. Similar/suitable tone dialling phones are also available from other retailers.





Three people, three places . . . one conversation



When it's someone's birthday and you're too far away to be able to get together to wish many happy returns in person, the Three-Way Calling service can bring three people at three different numbers together by phone – just like having a real party.

In the same way, if you're arranging a meeting or a dinner and need to ask two other people if they're free to join you, Three-Way Calling makes it easy to get everyone's agreement in one single phone call.

All you do is key in a special short code and you can either speak to both people at once or alternate from one to the other.

The pleasure of a three-way conversation at any time can be yours for just £4.00 [inc. VAT] per quarter when you rent the Three-Way Calling service from BT. Three-way calls will be charged to your account at normal rates.

This service is available on digital exchanges with a tone dialling (*TouchTone** or similar) phone. For more information and availability, call us free on 0800 800 150.

Three-Way Calling

*TouchTone is a registered trade mark of British Telecommunications plc in the UK. Similar/suitable tone dialling phones are also available from other retailers.



Your engaged line needn't stop that important call getting through

It's late. And there's a chance that your daughter may need to phone you for a lift from the station.

So isn't it reassuring to know that she can get through to you even if you happen to be on the phone yourself when she calls?

That's the beauty of the Call Waiting service from BT. Your line might be engaged but you need never miss that important call because a gentle bleep will always alert you that someone else is trying to call you.

Whenever you hear it, it's a simple matter to put your first caller on hold and speak to your

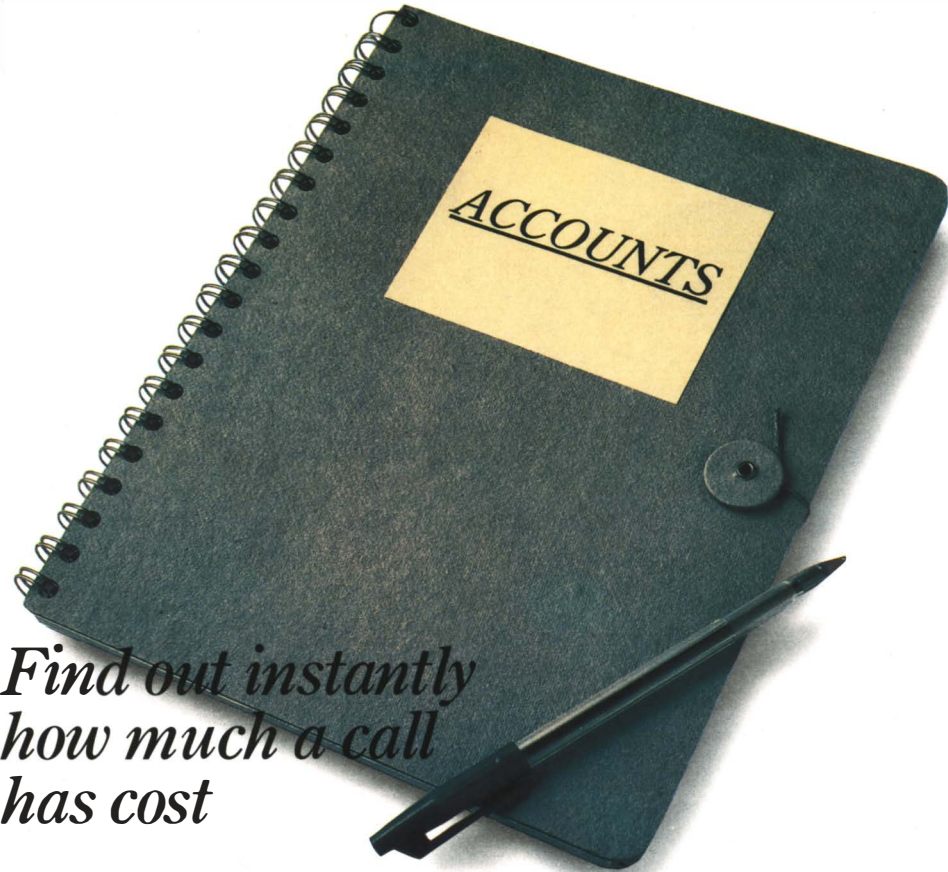
second caller to find out who it is and make any necessary arrangements. You can then return to your original caller to continue your conversation.

If you'd like the special peace of mind that comes with Call Waiting, it's available to rent from BT for only £4.00 [inc. VAT] per quarter.

This service is available on digital exchanges with a tone dialling (*TouchTone** or similar) phone. For more information and availability, call us free on 0800 800 150.

Call Waiting

*TouchTone is a registered trade mark of British Telecommunications plc in the UK. Similar/suitable tone dialling phones are also available from other retailers.



Find out instantly how much a call has cost

If you need to keep tabs on how much you're spending on your calls, or someone else uses your phone and wants to know how much they owe you, our Charge Advice service can tell you – instantly!

All you do is key a special code into your phone before you make a call. When you finish it, hang up as normal.

Within a few seconds, your phone will ring and an electronic 'voice' will tell you the cost

of the call you've just made and how long it lasted. It's as quick and easy as that.

You can use the Charge Advice service whenever you like, night and day. You'll be charged just 6p [inc. VAT] per time – and the cost is added to your next phone bill.

This service is available on digital exchanges with a tone dialling (*TouchTone** or similar) phone. For more information and availability, call us free on **0800 800 150**.

Charge Advice



When you need a reminder, get your phone to give you a ring

Next time you need to be sure of getting up early or you've got an important appointment to keep, get our Reminder Call to get you going.

All you do is key a special short code into your phone followed by the time you want your wake-up call or reminder. When the time arrives, your phone rings – and you're ready to get started.

You can use the Reminder Call service whenever you like, night or day. It costs just 12p [inc. VAT] per time – the charge is added to your next phone bill.

This service is available on digital exchanges with a tone dialling (*TouchTone** or similar) phone. For more information and availability, call us free on **0800 800 150**.

Reminder Call

*With a BT Chargecard
in your pocket, you
can treat any phone
as your own*



Take a BT Chargecard with you when you're out and about and you'll find it easier than ever to keep in touch with family and friends. A BT Chargecard gives you the freedom to make calls from almost **any** phone in the knowledge that the charge will simply be added to your own home or business phone bill for payment at a later date.

This means that you never have to worry about having enough cash handy to use a BT public phone – or about imposing on someone's hospitality if the only phone available is a private one.

What's more, your BT Chargecard is free. Your regular itemised statement is free. The different services to choose from are free. You pay only for the cost of the calls you make – and when you dial direct that cost is no more than calling from a BT public payphone.

It also costs nothing more to have a separate BT Chargecard for any member of your family who'd like one – and each can be tailored to suit the individual needs of its owner. For example, you could opt to be able to make any kind of call to numbers in the UK and abroad. As another example, if you have a son or daughter away from home, you might choose a BT Chargecard for them that can be used only for calls to your own number and has a daily call allowance.

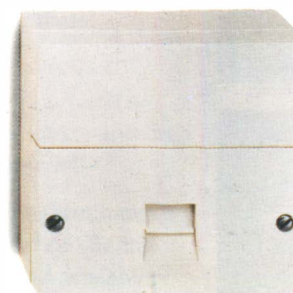
If you'd like to be able to treat virtually any phone as your own, put a BT Chargecard in your pocket now – by calling us free on 0800 800 838.



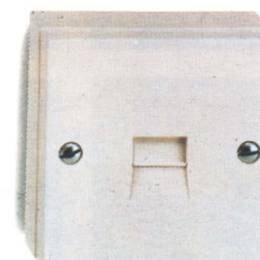
If you have one of these new-style lineboxes or master sockets, it's easy to fit a phone extension wherever you want one around the house, using these kits.*

We can also offer a range of useful accessories to help you get the most from your phone.

Easy-to-fit extension kits and accessories



New-style linebox



New-style master socket

**If you don't have a new-style linebox or master socket and you'd like one, simply call us free on 150 and we'll be pleased to arrange a convenient time for an engineer to visit you to install one. The charge of £29.38 [inc. VAT] will then be added to your next phone bill.*

Plug-in Extension Kit

Use this either with a basic master socket or with a new-style linebox and you can locate an extra phone wherever you want one. The kit contains one extension socket, a converter with 15 metres of cable attached, 50 cleats to fasten the cable to the wall and keep it tidy, and a fitting tool.

To buy: [inc. VAT]

£9.95

Linebox Extension Kit

If you have a new-style linebox, this kit makes it easy to wire a new extension directly into it. The kit contains one extension socket, 15 metres of cable, 50 cleats and a fitting tool.

To buy: [inc. VAT]

£7.50

Extension Socket

For each extension phone you want to install, you need an extension socket. Use this in combination with our Cable and Cleats Kit and you can locate a new phone wherever you choose.

To buy: *[inc. VAT]* **£2.95**

Cable and Cleats Kit

If you want more than two extensions, you need this kit plus one or more of the Extension Sockets described above. It contains 15 metres of cable and 50 cleats to fit the cable neatly to the wall or skirting board.

To buy: *[inc. VAT]* **£4.95**

3 Metre Extension Cord

Fits between your phone and your socket to give you more freedom when you're making or taking a call.

To buy: *[inc. VAT]* **£3.95**

5 Metre Extension Cord

As above, but for larger rooms.

To buy: *[inc. VAT]* **£4.95**

Joint Box

This kit allows you to run extension cables in up to three different directions. Use it in combination with the Cable and Cleats Kit.

To buy: *[inc. VAT]* **£3.95**

Doubler

This enables you to have two phones – or a phone and an answering machine – plugged into a single socket.

To buy: *[inc. VAT]* **£3.95**

Loud Extension Bell 50E

If it's normally difficult to hear your phone when it rings, this extra loud bell can make sure you need never miss a call. It simply needs to be plugged into an Extension Socket or Doubler and mounted high on an inside wall of your home.

To buy: *[inc. VAT]* **£14.95**

Also available to rent: see page 34

Extension Tone Caller

You can locate this Tone Caller wherever you'll find it easiest to hear when your phone rings. It produces the 'warbling' sound of most modern phones, and offers you four different tones – just choose the one that suits you best.

To buy: *[inc. VAT]* **£14.95**

Tone Ringer

With its clear tone and flashing light you'll always know the phone is ringing.

To buy: *[inc. VAT]* **£6.95**

APPROVED
for connection
to telecommunication
systems specified in the
instructions for use
subject to the
conditions set out
in them.

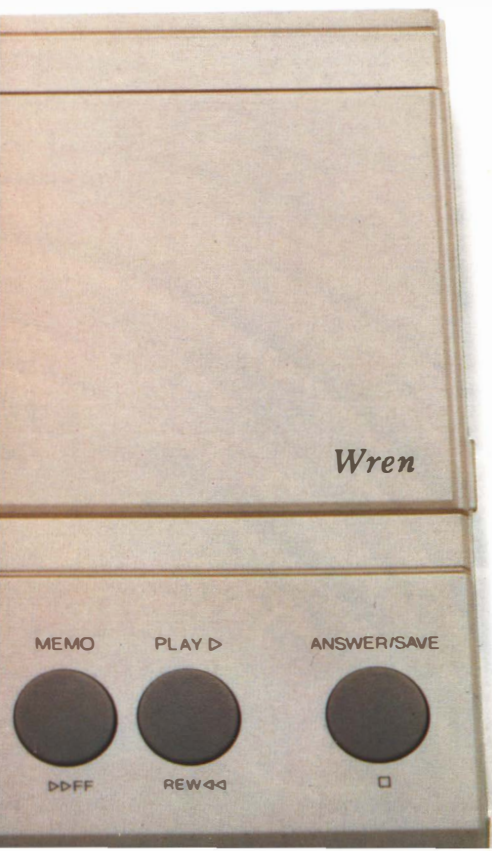


BUY OR RENT • BUY OR RENT • BUY OR RENT
The choice is yours see pages 2-3

Answering machines

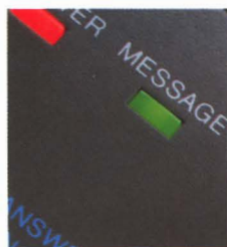
If you always seem to be out when people phone you or you're often too busy to answer your phone, an answering machine will ensure that you never miss a call.

This page will help you decide which features you need – and therefore which answering machine from the BT range is just right for you.



Answer only mode

If your tape is full, or if you don't want your caller to leave a message, you can set your machine only to answer calls and play an alternative message.



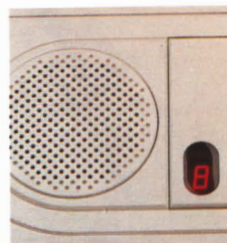
Automatic message save

If you listen to your messages when you're away from home, your messages are automatically saved.



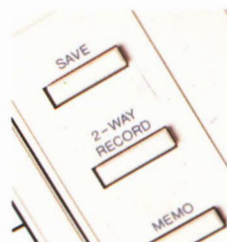
Call intercept

Gives you the option to answer incoming calls from any extension on the same exchange line, even if the answering machine has already answered the call.



Call screening

A built-in speaker on your machine allows you to listen to who's leaving a message before you decide to pick up the phone.



Conversation recording

This facility allows you to record your phone conversations.



Memo messages

Instead of family or colleagues leaving you a written note, they can record a message using the memo message facility.



Remote access

Pick up your messages while you're away from the phone by using the keypad of a tone dialling (*TouchTone** or similar) phone or the optional Remote Controller.



Ring time selector

With this switch you can choose how long the phone rings before the answering machine goes into action.



Time and day announcement

Always know when a message was left: the built-in voice tells you the time and day.



Wren

The sophisticated answering machine that simply answers every call

Just insert the tape, record your message, and your Wren is ready to answer any calls.

If you're going out, you can leave memo messages for other people in your house. And you can even listen to your messages when you're not at home using the keypad of any *TouchTone** phone, a speech code, or an optional Remote Controller.

Features include:

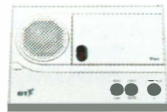
- Call screening
- Call intercept
- Volume control
- Message counter
- Message save
- Memo messages
- Ring time selector
- Tape full alert
- Single micro-cassette
- Up to 2-minute announcement
- Play, pause, fast forward and rewind
- Wall-mountable



Charcoal Grey

Remote access features:

- Play
- Automatic message save
- Security code
- Remote switch-on
- Voice-activated operation
- Mains supply needed



White

Wren

To buy: [inc. VAT] **£59.95**
Also available to rent: see page 34

Size [approx.]: 14cms deep, 19.5cms wide, 6cms high

Kingfisher II

The answering machine for busy people

The Kingfisher II is the ideal answering machine if you receive a lot of calls. It has two standard-size cassette tapes – one giving plenty of room to store the messages left for you, the other playing your welcoming message. Because the two tapes work independently, your Kingfisher II is quick to prepare itself to answer the next call.

Features include:

- Call screening
- Call intercept
- Message counter
- Message save
- Memo messages
- Conversation recording
- Ring time selector
- Tape full alert
- Twin, standard-size cassettes
- Up to 30-second announcement length
- Play, pause, fast forward, rewind and erase



Charcoal Grey

Remote access features:

- Security code
- Remote switch-on and off
- Remote announcement change
- Play, pause, fast forward and rewind
- Automatic message save
- Mains supply needed

Kingfisher II

To buy: [inc. VAT] **£114.95**
Also available to rent: see page 34

Size [approx.]: 21cms deep, 17cms wide, 5cms high



*TouchTone is a registered trade mark of British Telecommunications plc in the UK.



Rapport Plus Rapport 20 Plus

A telephone and answering machine in one compact unit

Combining a sophisticated phone with an advanced answering machine, the Rapport Plus and Rapport 20 Plus have all the features you need in one space-saving unit.

The Rapport Plus, for example, has a full-function alarm clock and a 10-number memory, while the Rapport 20 Plus can store and recall up to 20 numbers.

Answer machine features include:

- Call screening
- Volume control
- Message indicator
- Message save
- Memo messages
- Conversation recording
- Ring time selector
- Answer only mode
- Single micro-cassette
- Up to 2-minute announcement
- Play, pause, fast forward and rewind

Telephone features include:

- 10-number memory on Rapport Plus
- 20-number memory on Rapport 20 Plus
- On-hook dialling
- Last number redial
- Ringer volume control
- Inductive coupler
- Secrecy button
- Integral clock alarm on Rapport Plus
- TouchTone* dialling
- Wall-mountable

Remote access features:

- Security code
- Remote switch-on
- Voice-activated operation
- Remote announcement change on Rapport 20 Plus
- Play, pause, fast forward and rewind
- Automatic message save
- Mains supply needed



Rapport Plus
Polar White



Rapport 20 Plus
Charcoal Grey

Rapport Plus

To buy: [inc. VAT]

£69.95

Size (approx.): 22cms deep, 18cms wide, 11cms high

Rapport 20 Plus

To buy: [inc. VAT]

£74.95

Size (approx.): 22cms deep, 18cms wide, 10cms high



*TouchTone is a registered trade mark of British Telecommunications plc in the UK.

Response 200

Response 400

Sophisticated, yet easy-to-use telephone answering machines

The Response 200 and Response 400 combine all the sophisticated features you'd expect from a modern phone and a modern answering machine in a single, compact unit. Low in price, the Response 200 offers remarkably good value, letting you see at a glance the number of messages waiting for you. With Response 400, your announcement is recorded digitally so it maintains consistent quality no matter how many times it's played.


Answer machine features include:

- Call screening
- Call intercept
- Volume control
- Message counter
- Message save
- Message erase
- Memo messages with indicator
- Conversation recording
- Ring time selector
- Answer only mode
- Tape full alert



- Single micro-cassette
- Play, pause, fast forward, rewind and erase

Telephone features include:

- 13-number memory on Response 200
- 20-number memory on Response 400
- Last number redial
- Ringer volume control
- Inductive coupler 
- Secrecy button
- TouchTone* dialling
- Wall-mountable

Remote access features:

- Security code
- Remote switch-on and off
- Play, pause, fast forward and rewind
- Remote announcement change
- Remote record
- Remote message save and set

Response 400 also includes:

- Digitally recorded announcement
- Private record/playback via handset
- Hands-free operation
- Clock/call timer
- Call counter in answer-only mode
- Programmable security code
- Mains supply needed



Response 400
Ice Grey



Response 200
Alpine White

Response 200

To buy: [inc. VAT]

£79.95

Size (approx.): 23.5cms deep, 19cms wide, 10cms high

Response 400

To buy: [inc. VAT]

£119.95

Also available to rent: see page 34

Size (approx.): 23.5cms deep, 19cms wide, 10cms high



Falcon II

Lets you know the arrival time of every message it takes

Because it can be important to know exactly when someone called and left a message on your answering machine, eg 'call me back in the next hour', the Falcon II combined telephone and answering machine has been designed to tell you. A synthesised voice automatically announces the time and day of every message it records so you're always aware of what's happening, when and how quickly you need to react.

Answer machine features:

- Time/day announcement
- Call screening
- Call intercept
- Volume control
- Message counter
- Message save
- Memo messages
- Conversation recording
- Ring time selector
- Answer only mode
- Tape full alert
- Twin, standard-size cassettes
- Play, pause, fast forward, rewind and erase
- Wall-mountable

Telephone features include:

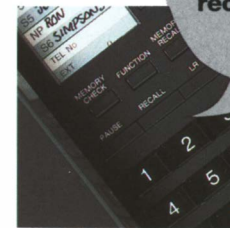
- 32-number memory
- Hands-free operation
- Last number redial
- Ringer volume control
- Inductive coupler
- Secrecy button
- Clock
- *TouchTone** dialling

Remote access features:

- Customer programmable security code
- Remote switch-on and off
- Play, pause, fast forward and rewind
- Remote announcement change
- Helpful voice prompts
- Mains supply needed



Charcoal Grey



number of messages received . . .

Falcon II

To buy: [inc. VAT] **£169.95**
Also available to rent: see page 34

Size [approx.]: 21cms deep, 24cms wide, 10.5cms high



Remote Controller

Gives you access to your answering machine messages from any phone

Travel may take you anywhere in the world, but you can easily reach messages left on your answering machine and control it using this Remote Controller from any phone.

Light, compact and simple to use, the Remote Controller can go with you everywhere so you're never out of touch what's happening at home. It can be used with the BT Wren, Kingfisher II, Rapport Plus, Rapport 20 Plus, Response 200 and 400, and the Falcon II answering machines and other manufacturers' answering machines which use *TouchTone** signalling, and is also suitable for use as a *TouchTone** keypad to give you access to other services via the phone.

Remote Controller

To buy: [inc. VAT] **£9.95**



Which telephone answering machine features suit you?

	WREN	KINGFISHER II	RAPPORT PLUS	RAPPORT 20 PLUS	RESPONSE 200	RESPONSE 400	FALCON II
ANSWERING MACHINE FEATURES							
Call Screening	•	•	•	•	•	•	•
Call intercept	•	•	•	•	•	•	•
Volume control	•	•	•	•	•	•	•
Message indicator	Counter	Counter	Flashing light	Flashing light	Counter	Counter	Counter
Message save	•	•	•	•	•	•	•
Message erase	•	•	•	•	•	•	•
Memo messages	•	•	•	•	•	•	•
Conversation recording	•	•	•	•	•	•	•
Ring time selector	•	•	•	•	•	•	•
Answer only mode	•	•	•	•	•	•	•
Cassette size and number	Micro, one	Standard, two	Micro, one	Micro, one	Micro, one	Micro, one	Standard, two
Tape full alert	•	•	•	•	•	•	•
Time/day announcement	•	•	•	•	•	•	•
TELEPHONE FEATURES							
Number memory			10	20	13	20	32
Last number redial			•	•	•	•	•
Ringer volume control			•	•	•	•	•
Inductive coupler			•	•	•	•	•
Secrecy button			•	•	•	•	•
TouchTone® dialling			•	•	•	•	•
Wall-mountable	•		•	•	•	•	•
Clock			•	•	•	•	•
Hands-free operation						•	•
On-hook dialling			•	•			
REMOTE ACCESS FEATURES							
Security code	•	•	•	•	•	•	•
Remote switch-on	•	•	•	•	•	•	•
Remote switch-off		•			•	•	•
Voice activated operation	•		•	•			
Remote announcement change		•		•	•	•	•
Automatic message save	•	•	•	•	•	•	
Remote record					•	•	
Page number	23	23	24	24	25	25	26
To buy [inc. VAT]	£59.95	£114.95	£69.95	£74.95	£79.95	£119.95	£169.95

*TouchTone is a registered trade mark of British Telecommunications plc in the UK.

CF50

Keeps you in the picture at a very affordable price

For the first-time fax user, small offices or people working from home, the versatile CF50 fax machine represents excellent value.

Smaller than a briefcase, it combines smart looks with big fax features, including the ability to give good reproduction to photographs, complex diagrams and handwritten notes. It can also share a single line with your *TouchTone** phone, alerting you by ringing when a fax message is coming in.

You can see the CF50 in action at any BT shop – for the location of the one nearest you, turn to page 31.

Features include:

- 10-number memory
- A4 handling
- Standard/fine/superfine resolutions
- Photograph transmission [16 shades of grey]
- Liquid crystal display
- Automatic redialling
- Automatic timer
- 5-sheet automatic document feeder
- 30-metre paper roll
- Voice contact function
- Copier facility
- Password transmission
- White line skip
- Remote diagnostics
- Plugs simply into telephone socket and mains
- Group 3 compatibility



CF50

To buy: *[inc. VAT]*

£468.83

Also available to rent: see page 34

Size [approx.]: 26.5cms deep, 31.5cms wide, 10.5cms high



*TouchTone is a registered trade mark of British Telecommunications plc in the UK.

NEW

CF70

Automatically looks after phone calls and fax messages on a single line

If you need a phone and a fax machine but you only have one line, the CF70 is designed for you. Because with the aid of a telephone answering machine it can actually tell whether an incoming message is a phone call or a fax transmission – and then deal with it automatically. To save you valuable time, you can store up to 50 of your most frequently used numbers in the machine's memory. To find the one you want, just key in the **name** of the person or company you want to call – and your CF70 dials it for you.

You can see the CF70 in action at any BT shop – for the location of the one nearest you, turn to page 31.

Features include:

- 50-number memory
- A4 handling
- Automatic paper cutter
- Standard/fine/superfine resolutions
- Photograph transmission [16 shades of grey]
- Liquid crystal display
- Automatic redialling
- Automatic timer
- 10-sheet automatic document feeder
- 50-metre paper roll
- Voice contact function
- Copier facility
- Password transmission
- White line skip
- Remote diagnostics
- Plugs simply into telephone socket and mains
- Group 3 compatibility
- Mains supply needed



APPROVED
for connection
to telecommunication
systems specified in the
instructions for use
subject to the
conditions set out
in them.

CF70

To buy: [inc. VAT] **£586.32**
Also available to rent: see page 34

Size [approx.]: 33cms deep, 29cms wide, 12cms high

*TouchTone is a registered trade mark of
British Telecommunications plc in the UK.



Make the most of life with the new freedom that modern telecommunications can bring – there are special BT guides to show you how.

Make life easier with a BT guide

They're free – just call us free on 0800 800 838 or use the coupon at the back of this book and we'll be pleased to send them to you.



Want to get more from your phone?

BT's multi-billion pound network modernisation programme can give you access to a range of special services designed to make your phone work much harder for you. You'll find them described on pages 15-18, but we've also produced a more comprehensive guide to these Network Services. It's yours for the asking.

Like to work from home?

As travel costs go up and 9-5 is no longer the *only* accepted pattern of working, more and more people are thinking seriously about making their home their workplace.

Call BT and we'll be pleased to provide all the advice and information you need if you're considering home-working or you've already made the break – no matter whether you're a newly qualified electrician who's going it alone or an executive who's discovered you don't need to be in the office to write a report.

Running a business as well as a home?

If you're in business, you need the latest edition of the BT Business Catalogue. Its 132 pages contain many of the products and services available from BT to help you take the edge in today's competitive markets, no matter what business you're in.

International calls made simple

To make international calling easier, we've produced two handy guides. 'The everyday guide to phoning abroad' contains all you need to know about international dialling codes, time differences and charges and the many useful services that are available to help you keep in touch with friends and relatives overseas. And next time you're on holiday abroad and you want to phone the UK, make sure you have a copy of 'Phoning the UK from abroad'.

Do you have special needs?

If you have a disability, just ask us for a copy of the BT guide to products and services designed to help you. This catalogue

also brings together useful equipment produced by other manufacturers to help make keeping in touch easier, so it's a handy source book for everyone who has special requirements. It also has details of the special free directory enquiry service that's available for people who can't use the Phone Book because of blindness or other disabilities.

Having problems with problem phone calls?

There are, unfortunately, a small number of people in this country who abuse the UK telephone service by making malicious calls. At BT, we're concerned that these calls are giving our customers distress or inconvenience – so we've produced a short guide to show you how you can work with us to tackle the problem. It includes details of the special free advisory telephone number we've set up to help people who receive persistent malicious calls.

Want to know more about our new commitment to you?

We've written a special new guide to tell you all about what we're doing to improve services for our customers. You'll find some information inside the front cover of this copy of 'In Touch'. But for fuller details, just ask for 'Setting it down in black and white . . . The BT Commitment'.

You can buy any of the range of products shown in this catalogue from your local BT shop. Check here for your local branch.

BT shops



Aberdeen

Unit W4,
St. Nicholas Centre,
St. Nicholas Street,
Aberdeen AB1 1HW.
0224 752000.

Ayr

187 High Street,
Ayr KA7 1QT,
0292 611525.

Bedford

7/9 Greyfriars,
Bedford MK40 1HJ.
0234 215355.

Blackburn

44 King William Street,
Blackburn BB1 4DP.
0254 580800.

Blackpool

43/45 Church Street,
Blackpool FY1 1HT.
0253 23333.

Bradford

7 Charles Street,
Bradford BD1 1BG.
0274 375374.

Bristol

29 The Horsefair,
Bristol BS1 3JL.
0272 255000.

Bromley

Broadway House,
3 High Street,
Bromley BR1 1LL.
081-666 3200.

Cardiff

4 St. Mary Street,
Cardiff CF1 9YU.
0222 229229.

Carlisle

The Lanes,
45 Scotch Street,
Carlisle CA3 8TY.
0228 42424.

Dudley

Unit L78A,
Merry Hill Shopping
Centre, Dudley,
West Midlands
DY5 1SY.
0384 483030.

Dundee

Unit 4,
The Wellgate Centre,
Dundee DD1 2DB.
0382 202222.

Ealing

Ealing Broadway Centre,
The Broadway,
Ealing,
London W5 5JY.
081-456 8222.

Edinburgh

135 Prince's Street,
Edinburgh EH2 4BL.
031-220 2200.

Exeter

36 Princesshay,
Exeter EX1 1NB.
0392 422322.

Gateshead

The Galleria,
Metro Centre,
Gateshead NE11 9YP.
091-493 2323.

Glasgow

87-89 Buchanan Street,
Glasgow G1 3HF.
041-248 2828.

Gloucester

10 Northgate Street,
Gloucester GL1 1SE.
0452 331151.

Grimsby

24 Victoria Street,
Grimsby DN31 1DG.
0472 240960.

Guildford

105 The Friary,
The Friary Shopping
Centre,
Guildford GU1 4YN.
0483 301301.

Harrow

336-338 Station Road,
Harrow,
Middlesex HA1 2DR.
081-863 6262.

Hounslow

189 High Street,
Hounslow,
Middlesex TW3 1BL.
081-577 6777.

Inverness

63 Academy Street,
Inverness IV1 1BB.
0463 243535.

Ipswich

33-35 Tavern Street,
Ipswich IP1 3AG.
0473 288288.

Kingston-upon-Thames

2 Eden Walk,
Kingston-upon-Thames
Surrey KT1 1BP.
081-547 3232.

Lancaster

Telephone House,
Fenton Street,
Lancaster LA1 1BA.
0524 588555.

Leeds

The Schofield Centre,
18 Victoria Walk,
Leeds LS1 6JD.
0532 422422.

Leicester

1A St. Georges Way,
Leicester LE1 1BA.
0533 534961.

Liverpool

Unit 18,
Central Station Complex,
Ranelagh Street,
Liverpool L1 1JT.
051-708 5678.

Manchester

Marsden Way,
Arndale Centre,
Manchester M4 6BT.
061-833 1101.

Middlesbrough

Unit 11,
Newton Mall,
The Cleveland Centre,
Middlesbrough
TS1 2NW.
0642 235678.

Milton Keynes

Unit 9,
63/65 Silbury Arcade,
Secklow Gate West,
Central Milton Keynes
MK9 3AG.
0908 231010.

Newcastle

123 Northumberland
Street,
Newcastle-upon-Tyne
NE1 5DL.
091-232 2622.

Plymouth

19 New George Street,
Plymouth PL1 1QZ.
0752 674674.

Portsmouth

181 Commercial Road,
Portsmouth PO1 1EA.
0705 875331.

Preston

50-52 Fishergate Walk,
St. Georges Centre,
Preston PR1 2NR.
0772 265555.

Reading

49 Friar Street,
Reading RG1 1BA.
0734 501770.

St. Albans

45/47 St. Peter Street,
St. Albans AL1 3DX.
0727 44644.

Sheffield

14 Fargate,
Sheffield S1 2HE.
0742 732602.

Sheffield,

Meadowhall
59 High Street,
Meadowhall,
Sheffield S9 1EN.
0742 568222.

Shrewsbury

25 Pride Hill,
Shrewsbury SY1 1EX.
0743 244400.

Slough

86 Queensmere,
Slough SL1 1QS.
0753 878685.

Southampton

69A Above Bar,
Southampton
SO1 0FE.
0703 631133.

Southend

94 High Street,
Southend-on-Sea
SS1 1JN.
0702 344444.

Southport

325 Lord Street,
Southport PR8 1NH
0704 544022.

Swansea

33-34 Lower Union
Street, Swansea
SA1 3DZ.
0792 645645.

Thurrock

Unit 18,
Lower Level,
Lakeside Regional
Shopping Centre,
Thurrock,
Essex RM16 1ZG.
0708 891234.

Uxbridge

33 Market Square,
Uxbridge UB8 1LJ.
0895 55755.

Warrington

59 Golden Square,
Warrington WA1 1QE.
0925 34422.

Watford

82 High Street,
Watford WD1 2AW.
0923 33444.

Wimbledon

21/33 Worple Road,
Wimbledon,
London SW19 4BA.
081-666 2300.

York

8 Spurriegate,
York YO1 1QR.
0904 622622.

*Other BT
Outlets***Aldershot**

Telecom House,
Alexandra Road,
Aldershot GU11 3JA.
0252 335551.

Belfast

38 Wellington Place,
Belfast BP1 6GF.
0232 334383.

Birmingham

1st Floor, Rackhams
Dept. Store,
35 Temple Row,
Birmingham B2 5JS.
021-236 3333.

Birmingham

95 Newhall Street,
Birmingham B3 1BA.
021-230 2914.

Bournemouth

Telecom House,
35 Holdenhurst Road,
Bournemouth
BH8 8EJ.
0202 206725.

Brighton

Telecom House,
125-135 Preston Road,
Brighton BN1 1GJ.
0273 568591.

Canterbury

Rutland House,
St. George's Place,
Canterbury,
Kent CT1 1UT.
0227 474215.

Chester

St. John Street,
Chester CH1 1DA.
0244 318181.

Crouch End

Telecom House,
Crouch End Hill,
London N8 8BA.
081-534 8060.

Colchester

Telephone House,
West Stockwell Street,
Colchester CO1 1BA.
0206 894000.

Croydon

Allders Dept. Store,
The Mall,
2 North End,
Croydon CR9 1SB.
081-681 3394.

Darlington

Binns Dept. Store,
High Row,
Darlington DL3 7QQ.
0325 488188.

Derby

Victoria House,
24-28 St. Peter's
Churchyard,
Derby DE1 1NN.
0332 252181.

Dorchester

The Post Office,
43 South Street,
Dorchester, Dorset
DT1 1DH.
0305 266122.

Forest Gate

Telephone House,
4-20 Woodgrange Road,
Forest Gate,
London E7 0BA.
081-534 8060.

Hastings

44 Havelock Road,
Hastings,
East Sussex
TN34 1DQ.
0424 445922.

Hull

Hammonds Dept.
Store,
1 Paragon Square,
Hull HU1 3JZ.
0482 223222.

Kirkcaldy

Nehyssfield Telephone
Exchange,
Kirkcaldy,
Fife KY1 1XN.
0592 641678.

Lewisham

199-201 Lewisham High
Street, Lewisham,
London SE13.
081-318 0848.

Lincoln

Danesgate House,
Grantham Street,
Lincoln LN2 1BA.
0522 547174.

London West End

151 Shaftsbury Avenue,
London WC2H 8BA.
071-494 444.

Newbury

Avonbank House,
1 Pembroke Road,
Newbury RG13 1BZ.
0635 518217.

Northampton

St. Giles Street,
Northampton
NN1 1LZ
0604 233211.

Norwich

8A Guildhall Hill,
Norwich NR1 2BD.
0603 698538.

Nottingham

47 Maid Marian Way,
Nottingham NG1 6GF.
0602 413264.

Oxford

Littlewoods PLC,
Cornmarket,
Oxford OX1 3HT.
0865 251234.

Perth

Perth Telephone
Exchange,
Canal Crescent,
Perth PN2 8HU.
0738 30668.

Peterborough

Wentworth Street,
Peterborough PE1 1BA.
0733 59254.

Poole

Littlewoods,
Dolphin Centre, Poole,
Dorset BH15 3EB
0202 677377.

Scarborough

Telephone Exchange,
Northway, Scarborough
YO12 7AO.
0723 369249.

Scunthorpe

25 Southgate,
Scunthorpe DN15 6SU.
0724 280554.

Stoke-on-Trent

Telecom House,
Trinity Street, Hanley,
Stoke-on-Trent
ST1 5ND.
0782 288011.

Stockport

Ground Floor,
Chestergate Dept.
Store, Merseyway
Precinct,
Stockport SK1 1NT.
061-477 3338.

Sunderland

Joplings Dept. Store,
John Street,
Sunderland SR1 1DP.
091-510 4046.

Swindon

Watson House,
Edgeware Road,
Swindon SN1 1PL.
0793 611334.

Truro

Calenick Street,
Truro,
Cornwall TS1 2SF.
0872 44219.

Tunbridge Wells

Telephone House,
Church Road,
Tunbridge Wells,
Kent TN1 1BA.
0892 702362.

Wolverhampton

68a Darlington Street,
Wolverhampton
West Midlands
WV1 1BA.
0902 20303.

Worcester

Telecom House,
Charles Street,
Worcester WR1 2BE.
0905 613100.

**BT Shops
opening soon****Basildon**

Spring '92

Birkenhead

Summer '92

Bolton

Summer '92

Cambridge

Autumn '92

Coventry

Spring '92

Croydon

Autumn '92

Doncaster

Spring '92

Harlow

Spring '92

Ilford

Summer '92

Lewisham

Summer '92

Lincoln

Summer '92

London, Cheapside

Spring '92

London, Oxford St

Spring '92

Maidstone

Summer '92

Newport

Summer '92

Nottingham

Summer '92

Oxford

Summer '92

Paisley

Spring '92

Reading

Autumn '92

Swindon

Summer '92

Telford

Spring '92

Wolverhampton

Summer '92

Worthing

Winter '92



It's easy to rent from BT

If you're already a BT customer, just give us a call

If you're already a BT customer, you can choose to rent a new phone, answering machine or fax machine from us. Simply make your selection from the list of BT products on this page – and then call us free on 0800 800 150 and we'll be pleased to make all the arrangements.

If you're not a BT customer at present but you'd like a phone line installed, simply call us free on 150

We'll send you full details of our rental agreement and charges. Most of our new customers don't have to pay a deposit and you pay for the initial connection charge on your first bill. From then on, you'll be sent a quarterly bill, covering both the cost of the line rental and any BT equipment, and your calls.



BT products available to rent

	Page no.	Price per quarter, inc. VAT
Phones		
Duet 100	6	£4.99
Duet 200	6	£4.99
Vanguard	7	£4.47
Vanguard 10E	7	£4.99
Relate 100	8	£4.47
Relate 200	8	£4.99
Relate 300	9	£6.49
Relate 400	9	£7.99
Converse 200	10	£4.99
Converse 300	10	£7.99
Venue Plus	11	£6.49
Prelude	11	£16.63
Payphone 190SC	13	£42.89
Phone accessories		
Loud Extension Bell 50E	21	£1.55
Answering machines		
Wren	23	£6.99
Kingfisher II	23	£17.63
Response 400	25	£17.63
Falcon II	26	£23.50
Fax machines		
CF50	28	£76.38
CF70	29	£99.88

Rental option

The Catalogue refers to the availability of a rental option. The quarterly charges for the products are set out on this page. If you are interested in taking advantage of this option, you are invited to call free of charge on 0800 800 150.

You should be aware of the following additional information:

1. The rental option would involve you getting use and enjoyment of the product but BT retains ownership of it.
2. You are entitled on request to obtain from BT a written quotation setting out the terms on which BT is prepared to do business with you using the rental option.
3. The rental option would have a minimum period of rental of 12 months.
4. Payment would be quarterly in advance. The amount of each rental charge would depend upon the type and quantity of products being rented. The charges are as stated on this page although these may be varied either prior to commencement of the contract (in which case you will be informed as part of any quotation requested by you under 2 above) or during the term of the contract itself (in which case not less than 7 days' written notice of such increase will be sent to you) and in either case the purpose of such variation would be to comply with BT's Price List prevailing at the relevant time.
5. A charge may be payable if it is necessary to convert your installation to accommodate the working of the product ordered from this Catalogue.
6. There may be an additional charge for delivery of items by post. Please ring 0800 800 150 for further details.

British Telecommunications plc
Registered office: 81 Newgate Street, London EC1A 7AJ.
Telephone number: 0800 800 150.

Buying from in touch: order form

If you would like us to keep you in touch with products and services or what's happening at BT just tick the box and we'll write to you.

Further information (please tick boxes)

Network services

BT Chargecard

Working from home

BT Business Catalogue

Phoning abroad

Products and services for customers
with special needs

How to deal with malicious calls

The BT commitment

Phones	Price	Colour	Qty	Total Price
Duet 100	£25.99			
Duet 200	£29.99			
Vanguard	£29.95			
Vanguard with inductive coupler	£29.95	Polar White		
Vanguard 10E	£34.99			
Relate 100	£29.99			
Relate 200	£34.99			
Relate 300	£49.99			
Relate 400	£79.99	Alpine White		
Converse 200	£39.99	Alpine White		
Converse 300	£69.99			
Venue Plus	£49.99			
Prelude	£89.95			
Freelance	£89.95	Alpine White		
Freelance II	£119.95			
Payphone 190SC	£329.00			

Phone Accessories*	Price	Colour	Qty	Total Price
Plug-in Extension Kit	£9.95			
Linebox Extension Kit	£7.50			
3 Metre Extension Cord	£3.95			
Doubler	£3.95			
Loud Extension Bell 50E	£14.95			
Tone Ringer	£6.95			

Answering Machines	Price	Colour	Qty	Total Price
Wren	£59.95			
Kingfisher II	£114.95	Charcoal Grey		
Rapport Plus	£69.95	Polar White		
Rapport 20 Plus	£74.95	Charcoal Grey		
Response 200	£79.95	Alpine White		
Response 400	£119.95	Ice Grey		
Falcon II	£169.95	Charcoal Grey		
Remote Controller	£9.95			

Fax Machines	Price	Colour	Qty	Total Price
CF50	£468.83			
CF70	£586.32			

All prices include VAT.

Total Price £

All prices correct at the time of going to press (February 1992)

*Other DIY kits and accessories are available through BT shops and other retail outlets.

You can fax this order form to us free on
0800 222 444.

Please tick your chosen method of payment:

I enclose my cheque for £ _____
(payable to BT Order Direct)

Please charge my
 Access Visa American Express

Card No.

Expiry date

Please note that credit card orders can only be
delivered to credit cardholder's address.

Mr/Mrs/Ms: Initials _____

Surname _____

Address _____

Postcode _____

Daytime Tel. (code) _____ (no.)

Evening Tel. (code) _____ (no.)

Signature _____

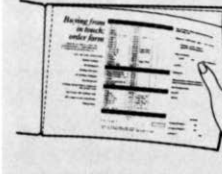
Date _____

No
stamp
required

BT Order Direct
FREEPOST (BS7632)
Bristol
BS1 2QX

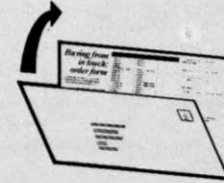
Fold here

Using the in touch order form

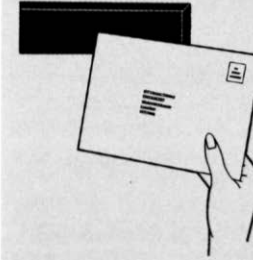


1. Tear out the form as shown. It's perforated to make it easy to remove.

2. Fill in the form. Print your words and figures clearly.



3. Moisten the gummed strip where shown and fold the form in half to seal it. The diagram shows you how. If you send a cheque with your order, put it inside and take extra care to seal all three edges.



4. Post the form. Postage is pre-paid so you don't need a stamp.

Conditions of Sale

1. General

1.1 'In Touch' is a trade mark of British Telecommunications plc ("BT"); all Contracts between BT and Customers for the supply of 'In Touch' products listed in this Catalogue ("Products") shall be subject to these Conditions which shall not be replaced by Contract terms proposed by Customers. These Conditions may only be varied as agreed in writing by BT and the Customer.

1.2 No employee of BT is authorised to make any statement or promise about products except in writing signed by a duly authorised officer.

1.3 The information in this Catalogue was accurate at the date of going to press; BT may make minor alterations to the specification of products which do not affect their performance and may vary prices and delivery charges.

2. Order

2.1 BT will only accept orders which have been correctly placed following the instructions given in this Catalogue. All orders are subject to availability and BT may, with the consent of the Customer, substitute another product for one which is not available.

2.2 The cancellation of orders after despatch cannot be accepted.

2.3 The cancellation of orders for non-stock (special) items may only be accepted with the express written agreement of BT.

3. Connection to Network

Where products are supplied which are to be connected to a telecommunications network or circuit run by BT or a third party, it is the Customer's responsibility to arrange for such connection to be made, to pay any connection charge and comply with any conditions relating to connection.

4. Delivery

4.1 BT does not guarantee that orders will be available or delivered within the times quoted in this Catalogue. If delivery is delayed through the default of BT or its agent, BT's liability shall be limited to a refund of or reduction in delivery charges, at BT's option.

4.2 The Customer must notify BT of damage caused to Products in transit within 48 hours of delivery. BT's liability shall be limited to the replacement or repair of such products.

4.3 If delivery is delayed through the default of the Customer or the Customer declines to accept delivery, BT may (in addition to other remedies) charge additional costs.

5. Ownership and Risk

5.1 From the time of delivery to the Customer, Products shall be at the Customer's risk, except as regards loss or damage caused by the negligence of BT or its agents.

5.2 Ownership of Products shall not pass to a Customer who has an 'In Touch' Account until payment of the Contract Price has been made in full to BT. At all times before payment in full:

- the Products shall stand in the name of BT;
- the Customer shall take the appropriate steps to notify third parties of BT's interest in the Products; and in the event of a threatened seizure of the Products or of the appointment of a receiver or liquidator, or any other event entitling BT to terminate this Contract under paragraph 12, the Customer shall immediately notify BT and BT shall be entitled to enter the Customer's premises and repossess the Products.

6. Contract Price

6.1 The Contract Price shall be the price of any Product ordered and the delivery charge ruling at the date when the order is accepted and shall be quoted inclusive of VAT.

6.2 The Customer may return to BT any Products with which he or she is not entirely satisfied within 28 days of delivery provided the Product is returned unused and undamaged.

7. Payment

For a Customer with an 'In Touch' Account or a Customer to whom any Product has been delivered prior to payment in full being received by BT, payment shall be made within 30 days of the date of the invoice/delivery (as the case may be) and BT may charge daily interest on late payment at a rate equal to 4% per annum above the Base Lending Rate of Barclays Bank. Notwithstanding paragraph 5.2, BT shall be entitled to maintain an action for the Contract Price at any time after payment falls due.

8. Assignment

The Customer shall not assign his or her rights or obligations under this Contract without BT's written consent.

9. Guarantee

9.1 If during the period specified at 9.6 below from the date of delivery BT is notified by the Customer of a fault in a Product which is due to faulty design, manufacture or materials or the negligence of BT, BT will replace or, at its option, repair the faulty part free of charge provided that:

9.1.1 the Product has been properly kept, used and maintained in strict accordance with the manufacturer's or

BT's instructions, if any, and has not been modified except with BT's consent;

9.1.2 the fault is not due to accidental or wilful damage (including lightning or electrical damage); interference with or maintenance of the Product by persons other than BT.

9.2 The Customer must notify BT to arrange return of the faulty Product and will be required to do so unless BT agrees otherwise.

9.3 BT may make a reasonable charge in respect of any visit at the Customer's request to repair the Product where no fault is found to exist, or the fault is not covered by this guarantee.

9.4 As it is not possible for software to be tested in every possible permutation, BT does not warrant that the software supplied under this Contract will be free of all faults or that its use will be uninterrupted.

9.5 This guarantee does not cover fair wear and tear.

9.6 The period of guarantee shall be 12 months.

10. Limitation of Liability

10.1 BT accepts liability for faulty Products and its own negligence to the extent stated in paragraphs 9, 10.3, 10.4, 10.5 but not otherwise. Except where expressly contained in these Conditions BT has no obligation, duty or liability in Contract, tort (including negligence or breach of statutory duty) or otherwise.

10.2 The undertaking as to title in Section 12 of the Sale of Goods Act 1979 is not excluded.

10.3 Where a Customer does not buy Products in the course of a business (or hold himself or herself out as doing so), paragraph 10.1 does not exclude the undertakings implied by Sections 13, 14 and 15 of the Sale of Goods Act 1979, and does not affect the Customer's statutory rights.

10.4 BT does not exclude or restrict liability for death or personal injury resulting from its own negligence.

10.5 In any event, BT's liability in Contract, tort (including negligence or breach of statutory duty) or otherwise arising by reason of or in connection with this Contract or howsoever otherwise shall be limited to £1,000,000 (one million pounds).

10.6 In any event in no circumstances shall BT be liable in Contract, tort (including negligence or breach of statutory duty) or otherwise for loss (whether direct or indirect) of profits, business, or anticipated savings, or for any indirect or consequential loss or damage whatever.

10.7 Each provision of this paragraph 10 is to be construed as a separate limitation applying and surviving even if for any reason one or other of the said provisions is inapplicable or held unreasonable in any circumstances, and shall remain in force notwithstanding termination of this Contract.

11. Force Majeure

BT shall not be liable in respect of any breach of this Contract due to any cause beyond its reasonable control including: Act of God, inclement weather, flood, lightning or fire; industrial action or lockouts; the act or omission of Government, highways authorities, other competent authority, war, military operations or riot; the act or omission of any party for whom BT is not responsible.

12. Termination of Contract

Without prejudice to other rights, BT shall have the right to terminate this Contract forthwith and to claim for resulting losses and expenses if:

- the Customer commits a breach of this or any other Contract with BT and fails to remedy the breach within a reasonable time of a written notice to do so; or
- the Customer commits any act of bankruptcy; or a petition or receiving order is presented against the Customer; or a petition for an administration order is presented in relation to the Customer for a resolution or a petition to wind up the Customer is passed or presented (otherwise than for reconstruction or amalgamation) or a receiver or administrative receiver is appointed.

13. Applicable Law

This Contract shall be deemed to be made in England according to English law and subject to the jurisdiction of the English Courts.

14. Software and Documents

14.1 Intellectual property rights in all software incorporated in any Product supplied to the Customer shall remain the property of BT or its licensor. BT grants the Customer a non-exclusive non-transferable licence to use the software for the purpose of using the Products and for no other purposes. The Customer shall not reproduce the software except to the extent strictly necessary for proper use of the Products and for back-up purposes, any such permitted reproduction being solely in object code form. The Customer shall keep the software and any operating manuals or other documentation therewith in confidence.

14.2 The copyright in all documents, drawings and information supplied to the Customer in connection with this Contract shall remain vested in BT. Such documents, drawings and information shall not be copied, disclosed or used (except for the purpose for which they were supplied) without the written consent of BT.

*Offices in
Europe, North America
and the Far East.*

The telecommunications services described in this publication are subject to availability and may be modified from time to time. Services and equipment are provided subject to British Telecommunications plc's respective standard conditions of contract. Nothing in this publication forms any part of any contract.

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