



# *Payphones for business*

*More than just a service*





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# *Payphones are good for business*



*The phone is no longer thought of as a luxury item.*

*Just about everyone has got a phone at home and businesses couldn't operate properly without them.*

*Wherever we are, even when we're out and about, we all like or need to keep in touch and the phone has become the accepted way of doing so.*

Around 300,000 businesses in the UK already rent a payphone from BT. If you haven't got one, you could be losing out.

A BT payphone could help you to increase sales, because customers won't have to leave your premises to make a phone call.

Well-positioned and signposted, it could also encourage extra customers onto your premises.

And a payphone will avoid the inconvenience and cost of customers and staff asking to use your own personal phone.

Plus you could make a handsome profit into the bargain.

Everything considered, having a BT payphone makes excellent business sense.

## **Table-top or wall-mounted, the choice is yours**

There are five payphones in our range: The compact Payphone 190MP or Payphone 190SC will sit neatly on a counter, table or shelf.

The Payphone 200 MkII, Payphone 500, Payphone 600 and the cashless Phonocard Payphone, on the other hand, are specifically designed to be wall-mounted.

## **An efficient maintenance service is a must**

An efficient maintenance service must be a prime consideration when you have a payphone, simply because they are subjected to lot more wear and tear than normal phones.

Most payphones also handle cash, which is an added technical complication.

BT offers you a comprehensive payphone maintenance service and a fast response time anywhere in the UK, thereby minimising any loss of revenue to you if your payphone develops a mechanical fault.

### **Rent or buy**

All five BT payphones are offered on attractive rental terms, although sale and leasing terms are being introduced (for further information about buying or leasing a BT payphone, dial 100 and ask the operator for FreeFone BT Sales).

Whilst the choice is yours, the major benefit of renting over buying or leasing is that the cost of maintenance is included in your payments to us.

However, if you do decide to buy or lease, you get 12 months on-site warranty.

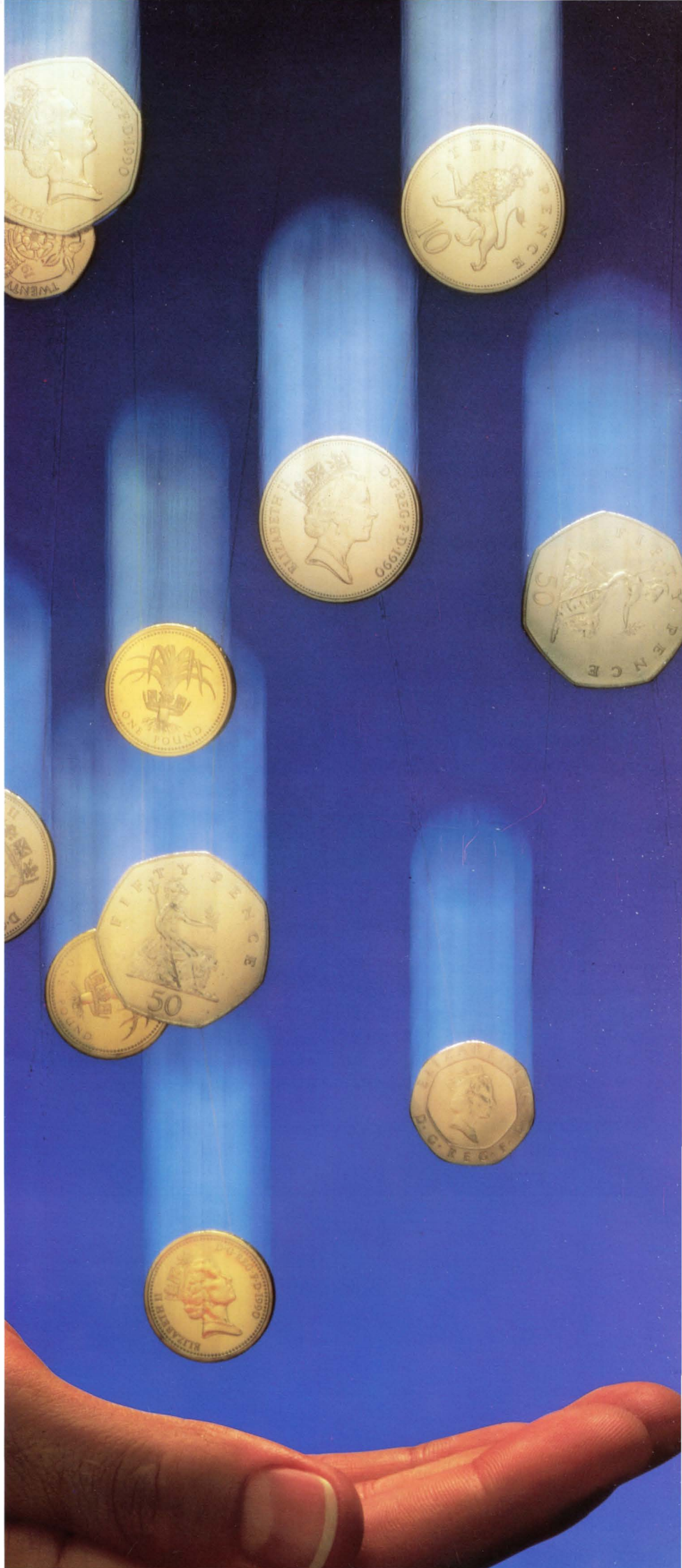
After that, you can take out a maintenance contract that covers your payphone if it goes out of service during normal use. You also have the option of choosing a response time to suit your needs.

### **The added benefits of renting**

If you rent a payphone from BT and it develops a fault in normal use, we'll fix it for you quickly. Our target response time is just one working day.

If our engineers can't fix your payphone for any reason, we'll replace it completely free of charge.

Furthermore, we'll always be around to carry out any necessary modifications to rented payphones. For example, we'll be modifying BT payphones in readiness for the introduction of the new 10p coin in 1992.



# How the rental package works



## ... with cash-handling payphones

You pay a quarterly rental for the BT payphone of your choice, plus the associated line rental and meter pulsing charges where appropriate (meter pulsing signals from the exchange tell your payphone when and how to charge for calls. This applies to all payphones except to the Payphone 190SC).

You are also billed quarterly for every call made from your payphone.

We charge you for those calls just as if they were being made from a normal phone, that is at a rate of 4.935p including VAT for each dialled unit.

What you get to keep is the money in the cash box that your customers have put in at the rate of 10p for each dialled unit; the same tariff as for our public payphones nationwide.

The difference between the two amounts should leave you with a profit margin of around 50% on call charges, so it shouldn't take long to recover your expenses and probably show a tidy return.

Any calls you make when using a cash-handling payphone as a normal phone without putting money in the cash box, or when using an extension phone connected to a payphone, will be charged to your quarterly bill at 4.935p including VAT for each dialled unit.

In this way, you can use the takings in your payphone cash box to help subsidise your business or personal calls.

## ... with the Phonecard Payphone

You pay a quarterly rental for the Phonecard Payphone, plus the associated line rental charges.

However, as no cash is involved, the call commission arrangement is obviously different.

Instead of billing you for every call made from your Phonecard Payphone at 4.935p including VAT for each dialled unit, we will credit your account by 2p including VAT for each dialled unit. This is equal to a profit margin of around 40% on call charges.

If you do opt for the Phonecard Payphone, you might also decide to offer BT Phonecards to your customers as an added service; the incentive here being that you will make another 10% commission on every Phonecard you sell.

Phonecards come in units, each unit being equivalent to a 10p dialled unit. They are available in 20 unit, 40 unit, 100 unit and 200 unit denominations. So you could make up to £2 when you sell a single Phonecard!



# A typical payphone bill

<p><b>British TELECOM</b></p> <p>P.O. BOX 694 LONDON NW9 5BB TELEPHONE 071-976 0007 TELEX 261175 BILLS G</p> <p>FOR BILLING ENQUIRIES PLEASE RING 071-976 0007 OR DIAL 100 AND ASK FOR FREEPHONE 8956</p>	<p><i>Telephone Account</i></p> <p><small>British Telecommunications plc VAT REG. No. 245 7193 48</small></p> <p>Customer account number LN 2377 0620 F002 &amp;D 04/01/1991 (TAX POINT)</p> <p>MR D STAFFORD 5 NELSON GATE LONDON W3 80G</p>																					
<p>CHARGES FOR TELEPHONE SERVICE ON 081-752 0322</p>																						
<p><b>CURRENT CHARGES</b></p> <p>Rental-System 01/04/91 to 30/06/91 Rental-Apparatus 01/04/91 to 30/06/91 Metered Calls - See Statement Total of Current Charges (Excl VAT) Value Added Tax at 17.50% Total of Current Charges (Incl VAT)</p>	<table border="0"> <tr> <td></td> <td style="text-align: right;">£</td> <td style="text-align: right;">£</td> </tr> <tr> <td></td> <td style="text-align: right;">33.83</td> <td style="text-align: right;">1</td> </tr> <tr> <td></td> <td style="text-align: right;">54.70</td> <td style="text-align: right;">2</td> </tr> <tr> <td></td> <td style="text-align: right;">230.47</td> <td style="text-align: right;">3</td> </tr> <tr> <td></td> <td style="text-align: right;">319.00</td> <td></td> </tr> <tr> <td></td> <td style="text-align: right;">55.82</td> <td></td> </tr> <tr> <td></td> <td style="text-align: right;"><b>374.82</b></td> <td></td> </tr> </table>		£	£		33.83	1		54.70	2		230.47	3		319.00			55.82			<b>374.82</b>	
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<p><b>Total Amount Due</b></p>	<p><b>£ 374.82</b></p>																					

## ... only good coins accepted, thank you

Every BT payphone incorporates a sophisticated coin validation system. And we rigorously test all our payphones to ensure they can't easily be fooled into accepting washers, worthless tokens or foreign coins as the real thing.

## ... preventing costly reverse charge calls

It's not easy for people to make costly reverse charge calls to your BT payphone.

Every BT payphone produces a warning tone on calls made through the operator that keeps going until it is switched off at the exchange, so you can be sure the operator has heard it and should therefore refuse to connect any bogus calls.

Some payphone suppliers rely on a warning tone that is timed to cut off 25 seconds from the moment the operator's number starts ringing. This offers you no guarantee that the operator will answer in time to hear it.

Warning tone or not, you should know that international reverse charge calls to your BT payphone cannot always be prevented in this way.

- 1 Quarterly line rental charge, including meter pulsing charge
- 2 Quarterly rental charge for the Payphone 200 MkII with one extension phone
- 3 The cost of all calls made from the payphone (including the cost of calls made when using the payphone as a normal phone and calls made from the extension phone).

## Ensuring you're a winner

The last thing you need when you're providing a service are the kind of problems that could lose you money, or the type of complaints that could cause you hassle and create bad feeling.

When you have a BT payphone, you can be sure of obtaining a high quality product that's been designed to give you the very best service.

Here are some of the ways in which we protect you...

The only sure way to stop any reverse charge calls being made to your payphone is to bar incoming calls altogether, which we can arrange for you for a small charge if you ask.

# *Easy to use, easy to benefit from*



*We've designed our payphones so they're very easy to use.*

*They also offer you and your customers several helpful features and call-making benefits. Here are some . . .*

## **. . . for you**

Thanks to a special audit facility, you can keep accurate records of how much money has gone through the Payphone 190MP, Payphone 190SC and Payphone 200 MkII since they were first installed.

You can use the Payphone 190MP, Payphone 190SC and Payphone 200 MkII as you would a normal phone, without having to put money in the cash box.

Depending on which model you choose, you do this by using a special key or by tapping in a personal identification number.

If you require the extra privacy and convenience that an extension phone offers, you can connect one to any of our payphones except to the Phonocard Payphone.

But don't forget that you will have to pay for any calls you make when using a payphone as a normal phone, or when using an extension phone connected to a payphone.

You should therefore ensure that only people authorised by you have access to your special key or know your personal identification number, and that your extension phone, if you decide to have one, is located in a safe place.

## **. . . for your customers**

Your customers can carry on talking without a break whenever they have to put more money in a BT payphone. Coins placed in the coin slots just drop into the payphones without the need for any pressure to be applied.

Other call-making benefits include visual displays that show customers how much credit they've got left, so they need never be cut off in mid-sentence.

There are Next Call/Follow On Call buttons, so your customers can use up any credit they've got left.

There's also automatic access to BT's Chargecard service.

## **Choosing the right payphone**

Choosing the right payphone is crucial if you want to provide an efficient service for your customers, which is why we offer you all the free advice you require in order to arrive at the correct decision. First ask yourself . . .



**... Can I keep an eye on it all the time?**

The main thing to remember is that a table-top payphone is not as strong or as secure as a wall-mounted payphone. It can be broken into more easily or even stolen.

The first thing to think about, therefore, is how well your site is supervised.

Where you've got staff around all the time, perhaps in a small restaurant or a hairdresser's salon, you may want to pick a table-top model (the Payphone 190MP or Payphone 190SC).

The smallest of the four wall-mounted payphones (the Payphone 200 MkII) is ideal for semi-supervised locations like pubs and clubs, while the more robust wall-mounted models (the Payphone 500 and the Payphone 600) are more suited to unsupervised sites such as hotels, hospitals and sports centres.

The cashless payphone (the Phonecard Payphone) is also popular in larger unsupervised venues, where it is often positioned alongside coin-operated models.

**... How much will it be used?**

Something else to consider when choosing a payphone is how much it is likely to be used. This dictates how large the cash box must be and how much wear and tear it can stand up to.

If your payphone is going to be in a particularly busy location we would advise a wall-mounted model.

Wall-mounted payphones are not only more robust than the table-top models, they also have larger cash boxes – which means you won't have to empty them so often.

# Questions and answers



*The following questions and answers should help to gel your thoughts:*

***Where should I site my payphone?***

Preferably in a place where it can be easily seen by you, your staff and, of course, your customers. If it's tucked away out of sight, you could be leaving your payphone open to abuse and vandalism. Also, more people are likely to use your payphone if it's clearly visible.

***How much cash will my payphone hold?***

Depending on which model you choose and what denomination of coinage your customers have put in the cash box, our payphones can hold between £25 and £150 before they need emptying.

***Which payphones can I also use as a normal phone, without having to put money in the cash box?***

You can use the Payphone 190MP, Payphone 190SC and Payphone 200 MkII as normal phones. Depending on the model you choose, you do this by tapping in a personal identification number or using a special key.

***Will there be someone around to watch over your payphone at all times?***

If so, the Payphone 190MP, Payphone 190SC or Payphone 200 MkII could be right for you. If not, you should only consider the Payphone 500, Payphone 600 or the Phonocard Payphone.

***Do you expect your payphone to be used a lot?***

If so, we would recommend one of our more robust wall-mounted models—the Payphone 200 MkII, Payphone 500, Payphone 600 or the Phonocard Payphone.

***Which payphone DOESN'T allow my customers to speak to the BT operator on 100?***

Only the Payphone 190SC (although you can speak to the operator when you're using it as a normal phone).

***Can I connect an extension phone to my payphone?***

Yes. You can connect an extension phone to any BT payphone, except to the Phonocard Payphone. But do remember that anyone will be able to use your extension phone as they would a normal phone—so make sure it's kept locked away in a safe place!

***Do I need a special line for my payphone?***

Not necessarily. Your payphone can be connected to a business or residential exchange line, but we recommend you use a payphone line. The basic cost of a payphone line is the same as for a business exchange line, but there is an added benefit for you and your customers.

Whereas business exchange line customers have to pay for directory enquiry calls, you won't. That said, we will be monitoring the number of directory enquiry calls made over payphone lines and, if the total exceeds 25% of the number of calls made from your payphone in any one month, we may withdraw this facility.

***If I go for a payphone line, will I have to do anything to my payphone so that my customers and myself can make free directory enquiry calls?***

No, we'll make arrangements to ensure that you won't be charged for directory enquiry calls.

***Can I connect a payphone on a payphone line to a phone system?***

No.

***Can I connect a payphone on an ordinary exchange line to a phone system?***

Yes, you can use one of the payphones in our range as an extension on a phone system—the Payphone 190SC.

***How can I advertise the fact that I've got a payphone?***

We offer you a range of adhesive signs that are available free of charge (see Payphone accessories on page 22). You can stick these signs on windows, doors and walls; either to advertise the fact that you've got a payphone, or to direct people to where it's located.

***How can I make it easier for people to use my payphone?***

We can offer you a range of acoustic hoods as optional extras. These are designed to introduce a greater element of privacy for anyone making a call and also cut down on background noise (see Payphone accessories on page 22).

***Will I have to pay VAT on my cash takings?***

Yes, if you're registered for VAT.

# Payphone 190MP/Payphone 190SC

## Compact and effective



*The Payphone 190MP and Payphone 190SC offer you all the benefits of a payphone and all the convenience of a normal phone. They are ideal for supervised locations — like restaurants and hairdressers' salons — and will sit neatly on a counter, table or shelf.*

Just tap in your personal identification number and you can use them as you would a normal phone, without having to put money in the coin slot.

Both these payphones have a cash box capacity of up to £25, take 10p, 20p, 50p and £1 coins and are available in grey.

### **The differences between the two**

The Payphone 190MP (meter pulsed) charges exactly like one of BT's public payphones and allows your customers to get through to the operator on 100.

The Payphone 190SC (self-contained) differs from the Payphone 190MP in the following ways:

It DOESN'T allow your customers to get through to the operator on 100 (although you can when you're using it as a normal phone).

The visual display unit shows your customers the amount of credit they've got left in SECONDS rather than PENCE.

When the person at the other end answers, your customers have to push a Press On Answer button before they can carry on a conversation.



Although the Payphone 190SC is delivered set to the standard BT public

telephone tariff of 10p for each dialled unit, you can program the time allowed upwards or downwards to influence the return you get.

### **Safety and space considerations**

In order to reduce the possibility of your Payphone 190MP or Payphone 190SC being accidentally knocked over or stolen, it can be screwed to a counter, shelf or table-top when it is installed.

### **Carry on talking without a break**

Your customers can carry on talking without a break whenever they have to put more money in the Payphone 190MP or Payphone 190SC.

Although coins can only be inserted one at a time, they just drop into the payphone without the need for any pressure to be applied.

Incidentally, any wholly unused coin will be automatically returned to the customer as soon as they replace the handset.

### **Keeping accurate records**

Keeping accurate records is easy with the Payphone 190MP or Payphone 190SC.

Each model has an in-built coin trip meter which will show you the accumulated cash total (in pounds and pence) that your customers have put in the cash box since it was first installed, as well as the amount that has been put in the cash box since it was last opened (also in pounds and pence).



### Going straight onto another call

If your customers have got any credit left after finishing one call, they can use it on another call by pressing the Next Call button featured on both models.

### Watching over your payphone

It is not easy for people to make reverse charge calls to these payphones at your expense, or for your customers to get connected to another number for free when they shouldn't be.

The Payphone 190MP and Payphone 190SC produce a warning tone which alerts the operator to the fact that the person answering or speaking to them is using a payphone.

However, international reverse charge calls to your payphone cannot always be prevented in this way.

The only sure way to prevent any reverse charge calls being made to your payphone is to bar incoming calls altogether, which we can arrange for you for a small charge if you ask.

### Calling the world

Your customers can make local, national, international and 999 calls using this payphone. They can also speak to the operator on 100 (except when using the Payphone 190SC) and have access to BT's Chargecard service.

### Help for the hard of hearing

An inductive coupler is fitted in the earpiece of both models. It is designed solely to improve the clarity of incoming speech and reduce background noise for people wearing post aural hearing aids (which should be set to the T position). It does not affect either payphone in any other way.

### Vital statistics (both models)

Weight 2.1 kg (4.6 lb).

Dimensions 195 mm (7.68 in.) wide by 255 mm (10.04 in.) deep by 160 mm (6.3 in.) high.

Ringer Equivalence Number (REN) 1.

### Note:

The Payphone 190MP receives meter pulsing signals from the exchange, which means that the BT engineer will have to make a connection to the main earthing terminal on your premises. This is usually located next to the main fuse box. If you do not have a main earthing terminal, your local electricity board will install one for you (it must be in place before the BT engineer visits).

*For further information and advice about BT payphones, dial 100 and ask the operator for FreeFone BT Sales or visit your nearest BT Shop.*

# *Payphone 200 MkII*

## *Two-in-one, with a large cash box*



*The robust wall-mounted Payphone 200 MkII offers you all the benefits of a payphone and all the convenience of a normal phone. It is ideal for semi-supervised sites, such as pubs and clubs.*

You can use its special key to transform the Payphone 200 MkII into a normal phone, so you can use it without having to put money in the coin slot.

It has a cash box capacity of up to £80, takes 10p, 20p and 50p coins and is available in beige with a contrasting handset or all yellow for high visibility.

### **No-one need be cut off**

The visual display ensures your customers need never be cut off in mid-sentence as it allows them to see how much credit they've got left in cash during a call.

### **Carry on talking without a break**

Your customers can carry on talking without a break whenever they have to put more money in the Payphone 200 MkII. Coins placed in the coin slot just drop into the payphone without the need for any pressure to be applied.

### **Keeping accurate records**

Keeping accurate records is easy with the Payphone 200 MkII. It has an in-built coin trip meter which will show you the accumulated cash total (in pounds and pence) that your customers have put in the cash box since it was first installed.

### **Going straight onto another call**

If your customers have got any credit left after finishing one call, they can use it on another call by pressing the Follow On Call button.

### **One call or as many as they like**

Your customers can feed up to 4 coins into the Payphone 200 MkII in advance, which makes it easier for them when they're making national or international calls or, for that matter, several local calls on the trot.

### **Unused coins are returned**

Any wholly unused coins are automatically returned to the customer immediately the handset is replaced. The Payphone 200 MkII cashes the minimum value of coins necessary to pay for a call or calls, in the order that they've been inserted.

### **Watching over your payphone**

It is not easy for people to make reverse charge calls to this payphone at your expense, or for your customers to get connected to another number for free when they shouldn't be.

The Payphone 200 MkII produces a warning tone which alerts the operator to the fact that the person answering or speaking to them is using a payphone.

However, international reverse charge calls to your payphone cannot always be prevented in this way.

The only sure way to prevent any reverse charge calls being made to your payphone is to bar incoming calls altogether, which we can arrange for you for a small charge if you ask.



### Calling the world

Your customers can make local, national, international and 999 calls using this payphone. They can also speak to the operator on 100 and have access to BT's Chargecard service.

### Help for the hard of hearing

An inductive coupler is fitted in the earpiece. It is designed solely to improve the clarity of incoming speech and reduce background noise for people wearing post aural hearing aids (which should be set to the T position). It does not affect the payphone in any other way.

### Vital statistics

Weight 8.8 kg (19.4 lb).  
 Dimensions 265 mm (10.3 in.) wide by  
 220 mm (8.6 in.) deep by 340 mm  
 (13.3 in.) high.  
 Ringer Equivalence Number (REN) 1.

### Note:

This payphone receives meter pulsing signals from the exchange, which means that the BT engineer will have to make a connection to the main earthing terminal on your premises. This is usually located next to the main fuse box. If you do not have a main earthing terminal, your local electricity board will install one for you (it must be in place before the BT engineer visits).

***For further information and advice about BT payphones, dial 100 and ask the operator for FreeFone BT Sales or visit your nearest BT Shop.***

**APPROVED**  
 for connection  
 to telecommunication  
 systems specified in  
 the instructions for  
 use subject to the  
 conditions set out  
 in them.

# Payphone 500

## Stylish, with a strong cash box



*The wall-mounted Payphone 500 looks at home in the most upmarket locations, yet the strong cash box makes it equally suitable for unsupervised sites, like hotels, hospitals and sports centres.*

It has a cash box capacity of up to £150, takes 10p, 20p, 50p and £1 coins and is available in stone/brown or yellow/black (limited availability) and brown (limited availability).

### **No-one need be cut off**

The visual display ensures your customers need never be cut off in mid-sentence as it allows them to see how much credit they've got left in cash during a call.

### **Carry on talking without a break**

Your customers can carry on talking without a break whenever they have to put more money in the Payphone 500. Coins placed in the coin slot just drop into the payphone without the need for any pressure to be applied.

### **Going straight onto another call**

If your customers have got any credit left after finishing one call, they can use it on another call by pressing the Follow On Call button.

### **One call or as many as they like**

Your customers can feed up to 15 coins into the Payphone 500 in advance, which makes it easier for them when they're making national or international calls or, for that matter, several local calls on the trot.

### **Unused coins are returned**

Any wholly unused coins are automatically returned to the customer immediately the handset is replaced. That's because the Payphone 500 only cashes the minimum value of coins necessary to pay for a call or calls.

### **Watching over your payphone**

It is not easy for people to make reverse charge calls to this payphone at your expense, or for your customers to get connected to another number for free when they shouldn't be.

The Payphone 500 produces a warning tone which alerts the operator to the fact that the person answering or speaking to them is using a payphone.

However, international reverse charge calls to your payphone cannot always be prevented in this way.

The only sure way to prevent any reverse charge calls being made to your payphone is to bar incoming calls altogether, which we can arrange for you for a small charge if you ask.

### **Calling the world**

Your customers can make local, national, international and 999 calls using this payphone. They can also speak to the operator on 100 and have access to BT's Chargecard service.

### **Help for the hard of hearing**

An inductive coupler is fitted in the earpiece. It is designed solely to improve the clarity of incoming speech and reduce background noise for people wearing post aural hearing aids (which should be set to the T position). It does not affect the payphone in any other way.



### Vital statistics

Weight 38 kg (83.6 lb with a full cash box).  
Dimensions 260 mm (10.2 in.) wide by  
130 mm (5.1 in.) deep by 744 mm  
(29.3 in.) high.  
Ringer Equivalence Number (REN) 1.

### Note:

This payphone receives meter pulsing signals from the exchange, which means that the BT engineer will have to make a connection to the main earthing terminal on your premises. This is usually located next to the main fuse box. If you do not have a main earthing terminal, your local electricity board will install one for you (it must be in place before the BT engineer visits).

*For further information and advice about BT payphones, dial 100 and ask the operator for FreeFone BT Sales or visit your nearest BT Shop.*



**APPROVED**  
for connection  
to telecommunication  
systems specified in  
the instructions for  
use subject to the  
conditions set out  
in them.

# Payphone 600

*Streetwise, with an extra strong cash box*



*The wall-mounted Payphone 600 is the equivalent of our public payphones that you see in the street. It is fitted with an extra strong cash box and is therefore ideal for unsupervised sites, like garages, hospitals and sports centres.*

It has a cash box capacity of up to £150, takes 10p, 20p, 50p and £1 coins and is available in stainless steel/black only.

#### **No-one need be cut off**

The visual display ensures your customers need never be cut off in mid-sentence as it allows them to see how much credit they've got left in cash during a call.

#### **Carry on talking without a break**

Your customers can carry on talking without a break whenever they have to put more money in the Payphone 600. Coins placed in the coin slot just drop into the payphone without the need for any pressure to be applied.

#### **Going straight onto another call**

If your customers have got any credit left after finishing one call, they can use it on another call by pressing the Follow On Call button.

#### **One call or as many as they like**

Your customers can feed up to 15 coins into the Payphone 600 in advance, which makes it easier for them when they're making national or international calls or, for that matter, several local calls on the trot.

#### **Unused coins are returned**

Any wholly unused coins are automatically returned to the customer immediately the handset is replaced. That's because the Payphone 600 only cashes the minimum value of coins necessary to pay for a call or calls.

#### **Watching over your payphone**

It is not easy for people to make reverse charge calls to this payphone at your expense, or for your customers to get connected to another number for free when they shouldn't be.

The Payphone 600 produces a warning tone which alerts the operator to the fact that the person answering or speaking to them is using a payphone.

However, international reverse charge calls to your payphone cannot always be prevented in this way.

The only sure way to prevent any reverse charge calls being made to your payphone is to bar incoming calls altogether, which we can arrange for you for a small charge if you ask.

#### **Calling the world**

Your customers can make local, national, international and 999 calls using this payphone. They can also speak to the operator on 100 and have access to the BT's Chargecard service.

#### **Help for the hard of hearing**

An inductive coupler is fitted in the earpiece. It is designed solely to improve the clarity of incoming speech and reduce background noise for people wearing post aural hearing aids (which should be set to the T position). It does not affect the payphone in any other way.

### Vital statistics

Weight 41 kg (90.4 lb with a full cash box).

Dimensions 260 mm (10.2 in.) wide by 130 mm (5.1 in.) deep by 744 mm (29.3 in.) high.

Ringer Equivalence Number (REN) 1.

### Note:

This payphone receives meter pulsing signals from the exchange, which means that the BT engineer will have to make a connection to the main earthing terminal on your premises. This is usually located next to the main fuse box. If you do not have a main earthing terminal, your local electricity board will install one for you (it must be in place before the BT engineer visits).

*For further information and advice about BT payphones, dial 100 and ask the operator for FreeFone BT Sales or visit your nearest BT Shop.*



APPROVED  
for connection  
to telecommunication  
systems specified in  
the instructions for  
use subject to the  
conditions set out  
in them.

# Phonecard Payphone



*The wall-mounted Phonecard Payphone is, quite simply, the most secure BT payphone you can get because there is no cash to steal from it.*

The Phonecard Payphone is ideal for unsupervised sites, especially those where theft and vandalism pose a problem. It is also popular in larger venues where it is often positioned alongside coin-operated models.

If you're tired of being asked for change for phone calls, the Phonecard Payphone puts a stop to that for good.

Instead of badgering you for coins, your customers will be asking you for BT Phonecards, on which you can earn a healthy 10% commission.

The Phonecard Payphone is available in dark grey/cream only.

## **No-one need be cut off**

The visual display ensures your customers need never be cut off in mid-sentence.

During a call it shows them the reducing number of units remaining on their Phonecards. It also flashes to warn customers that their Phonecard is running out, so that they have enough time to insert a new one before they are cut off.

There's additionally a warning credit expiry tone that lets customers know up to 30 seconds before they're going to be cut off (except where a Phonecard has only one unused unit left on it at the beginning of a call).

Customers who want to continue their conversation on a new Phonecard simply press the Change Phonecard button as soon as they hear the credit expiry tone.

## **Watching over your payphone**

It is not easy for people to make reverse charge calls to this payphone at your expense, or for your customers to get connected to another number for free when they shouldn't be.

The Phonecard Payphone produces a warning tone which alerts the operator to the fact that the person answering or speaking to them is using a payphone.

However, international reverse charge calls to your payphone cannot always be prevented in this way.

The only sure way to prevent any reverse charge calls being made to your payphone is to bar incoming calls altogether, which we can arrange for you for a small charge if you ask.

## **Calling the world**

Your customers can make local, national, international and 999 calls using this payphone. They can also speak to the operator on 100 and have access to BT's Chargecard service.

## **Help for the hard of hearing**

An inductive coupler is fitted in the earpiece. It is designed solely to improve the clarity of incoming speech and reduce background noise for people wearing post aural hearing aids (which should be set to the T position). It does not affect the payphone in any other way.

### Vital statistics

Weight 11.5 kg (25.3 lb).

Dimensions 260 mm (10.2 in.) wide by 300 mm (11.8 in.) deep by 400 mm (15.6 in.) high.

Ringer Equivalence Number (REN) 1.

### Note:

This payphone receives meter pulsing signals from the exchange, which means that the BT engineer will have to make a connection to the main earthing terminal on your premises. This is usually located next to the main fuse box. If you do not have a main earthing terminal, your local electricity board will install one for you (it must be in place before the BT engineer visits). The Phonecard Payphone must be connected to a mains power supply using a proprietary brand clock connector and must be installed within 3 metres of a power socket. You cannot connect an extension phone to a Phonecard Payphone.

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# Payphone accessories



*The following useful accessories will ensure that you to get the very most from your BT payphone.*

There are free adhesive signs, which enable you to advertise the fact that you've got a payphone and then direct people to where it's located.

There's also a choice of stylish acoustic hoods which are designed to introduce a greater element of privacy for your customers and to cut down on background noise.

Other accessories include backboards to protect your walls from finger marks and scribbles, on which you can stick useful contact numbers; and a Payphone trolley, so that your payphone can be wheeled to wherever it's wanted.

All four come printed on one side with adhesive fronts, so they can be seen through a window; or with adhesive backs, so they can be stuck onto a door or wall. The two 'You may telephone from here' signs can also be supplied printed on both sides with adhesive fronts, so they can be seen from outside and from inside.

150 mm (5.9 in.) by 280 mm (11.0 in.)

*Order number PH3611*

322 mm (12.7 in.) by 230 mm (9.1 in.)

*Order number PH3612*

212 mm (8.3 in.) by 288 mm (11.3 in.)

*Order number PH3613*

212 mm (8.3 in.) by 288 mm (11.3 in.)

*Order number PH3614*

## Payphone signs

Four distinctive adhesive signs are available from BT free of charge.

To order any of these payphone signs dial 100, ask the operator for FreeFone BT Sales and state your requirements.



PH3614



PH3611



PH3613



PH3612

### Acoustic hoods

There are five acoustic hoods:

#### York

Will accommodate all BT payphones.  
Table-top models require the addition of a shelf, available as a separate optional extra:

Comes in a choice of red, brown, blue or yellow  
Weight 8.6 kg (19.0 lbs)  
Dimensions 740 mm (29.1 in.) wide by 580 mm (22.8 in.) deep by 790 mm (31.1 in.) high  
Fire resistant Class 3 surface spread of flame.

Shown here with the Payphone 200 MkII.

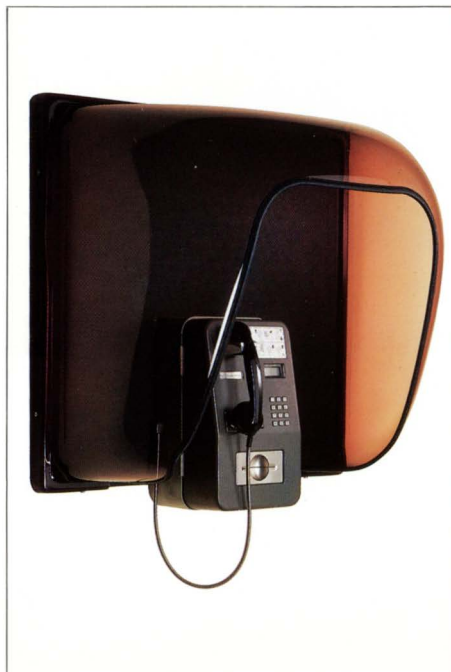


#### Durham

Will accommodate all BT payphones.  
Table-top models require the addition of a shelf, available as a separate optional extra:

Comes with black backboard and smoky tint acrylic sides  
Weight 14 kg (30.9 lbs)  
Dimensions 834 mm (32.9 in.) wide by 506 mm (19.9 in.) deep by 804 mm (31.7 in.) high  
Fire resistant Class 3 surface spread of flame.

Shown here with the Phonocard payphone.

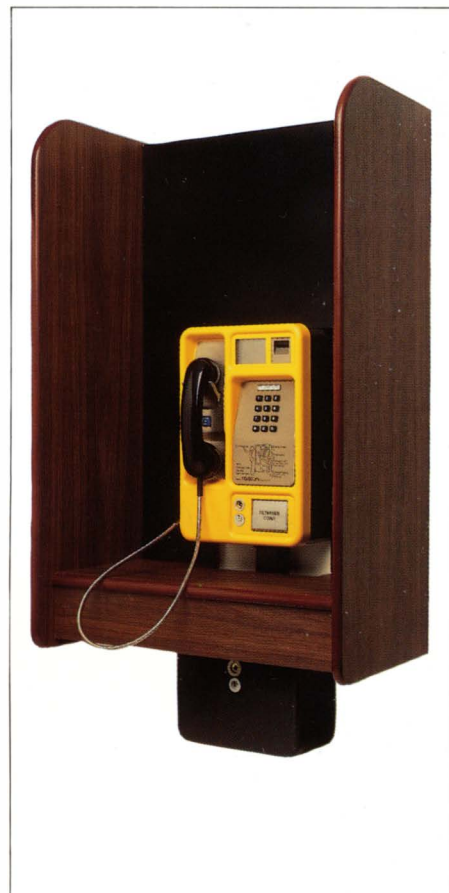


#### Canterbury

Will accommodate all BT payphones:

Comes with black backboard and Penang walnut sides and shelf  
Weight 15 kg (33.1 lbs)  
Dimensions 595 mm (23.4 in.) wide by 395 mm (15.6 in.) deep by 905 mm (35.6 in.) high  
Fire resistant Class 3 surface spread of flame.

Shown here with the Payphone 500.



# Payphone accessories



## Westminster

Will accommodate all BT payphones:

Comes with black backboard, smoky tint acrylic sides and black shelf

Weight 20 kg (44.1 lbs)

Dimensions 626 mm (24.6 in.) wide by 292 mm (11.5 in.) deep by 927 mm (36.5 in.) high

Fire resistant Class 3 surface spread of flame.

The product shown is no longer in our range, but its replacement the Payphone 190 can of course be used with this hood.

## Lincoln

Will accommodate all BT payphones.

Table-top models require the addition of a shelf which is available as a separate optional extra:

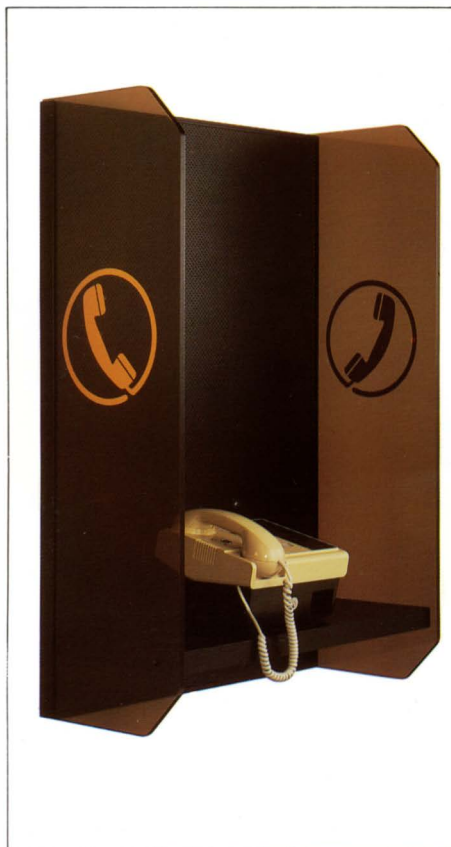
Comes in a choice of red, brown, blue or yellow

Weight 5.7 kg (12.6 lbs)

Dimensions 740 mm (29.1 in.) wide by 320 mm (12.6 in.) deep by 790 mm (31.1 in.) high

Fire resistant Class 3 surface spread of flame.

Shown here with the Payphone 600.





## Payphone trolley

The Payphone trolley will house all four wall-mounted BT payphones. It offers anyone whose mobility is restricted a vital link with the outside world, from the comfort of a bed or chair.

It has a storage unit for up to five phone books and runs smoothly on four castors, two of which are fitted with brakes to make sure it stays put when the payphone is being used.

The Payphone trolley is built of tubular steel construction, finished in a tough stove-enamelled coating to withstand bumps and general wear and tear.

Comes in black only

Weight of trolley without payphone

22 kg (48.5 lbs)

Dimensions 578 mm (22.7 in.) wide by

584 mm (22.9 in.) deep by 1048 mm

(41.2 in.) high.

Shown here with the Payphone 200 MkII.



Shown here with the Payphone 500.



*For further information and advice about BT payphones, dial 100 and ask the operator for FreeFone BT Sales or visit your nearest BT Shop.*

# BT payphones at a glance



	190MP/SC	200 MkII	500	600	Phonecard
Table-top/wall-mounted	table	wall	wall	wall	wall
Cash box capacity	£25	£80	£150	£150	none
Coins	10p 20p 50p £1	10p 20p 50p	10p 20p 50p £1	10p 20p 50p £1	none
Colours	grey	beige or yellow	stone/ brown or yellow/ black or brown	stainless steel/ black	dark grey/ cream
Visual display	yes	yes	yes	yes	yes
Follow On Call/Next Call button	yes	yes	yes	yes	yes
Audit facility	yes	yes	no	no	no
Chargecard calls	yes	yes	yes	yes	yes
Returns wholly unused coins	yes	yes	yes	yes	n/a
Can be used as a normal phone	yes	yes	no	no	no
Can connect an extension phone	yes	yes	yes	yes	no
Acoustic coupler	yes	yes	yes	yes	yes

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*Overseas offices in  
Africa, the Americas,  
Australasia, the Middle East,  
the Far East and Europe.*

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